

HARSH THAKOR

Project Manager | Program Manager | Product Manager

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PROFESSIONAL SUMMARY

- 8 years of Project and Product Management experience directing and managing small to large scale Projects in IT Services, E-governance, Enterprise Mobility, Healthcare and Travel & Ecommerce Domains.
- Managed projects across technology groups including web and mobile development applications.
- Involved in end-to-end Project Management and implementation, performing activities like Project Planning, Estimation and Costing, Scheduling, Risk Management, Scope Management, Mentoring, Communication and relationship Management, Resource Planning and Process implementation.
- Experience in building and leading medium to large scale cross-functional distributed teams.
- Having strong experience in client engagement and relationship management.
- Handled small to large-scale accounts ensuring highest customer satisfaction and retention.
- Strong Agile methodologies knowledge with extensive implementation experience. Worked as a consultant for other projects and mentored efficient agile teams in non-agile environment with highest success rate.
- Worked as a Product Manager of Multiple Healthcare Products and directed all phases of product development from Conceptualization to implementation and from Sales to Support and Training.
- Handled additional responsibilities of leading Healthcare Product Management department and Creative design department.
- Strong communication, Negotiation and Presentation skills.

AREA OF EXPERTISE

Project Management
Relationship Management
Scope Management
Monitoring & Control
Communication

Client Account Management
Business Development
Cross-Functional Leadership
Business Analysis
Team Building

Product Management
Risk Management
Resource Management
Agile Software Development
Training

SKILLSET

Methodologies/SDLC:

Waterfall, Agile (Scrum)

Project Management Tool Experience

Jira/Trello/MS Project

Languages, tools and products:

Jira Agile, Visio, Teamwork, MS Office, MS Visio, PHP-Magento-WordPress, C, C++, C#.Net, .Net Mvc4, Mvc5, C#, Asp.net, MSSQL SERVER, HTML, CSS, UML Diagrams, Photoshop, Microsoft Visual Studio, Linux, Kali Linux, Parrot sec Linux, Bitbucket, Github. Java and JEE internals (Class loading, Memory Management, Transaction management etc.), Spring Framework, JSF, Wicket, GWT, Spring MVC, JPA2, Hibernate

WORK EXPERIENCE

GCANINFO.PVT.LTD, Ahmedabad

Sep'19 to Mach'20

Product Manager // Scrum Master

- Define the ideas for analysis and survey prepare Documentation.
- Ideas screening for Prepare mockup design and prototype design presentation.
- Scrum meeting for backlog script and retrospectives Point review to clients.
- Implementation for prepare development documents.
- Remotely work to different state and manage to team coordination.
- Testing for marketing prepare beta version.
- Lunch and commercialization planning and presentation document prepare.

Darshinfotech.Pvt.Ltd, Ahmedabad

Nov'13 to Aug'19

Project Manager // Program Manager

- Define the scope of the project and Create a detailed work plan which identifies and sequences the activities needed to successfully complete the project
- Handling Team of 25 + Members including Designers, Quality Assurance and Developers and Mobile Team.
- Determine the resources (time, money, equipment, etc) required to complete the project
- Develop a schedule for project completion that effectively allocates the resources to the activities
- Review the project schedule with senior management and all other staff that will be affected by the project activities; revise the schedule as required
- Determine the objectives and measures upon which the project will be evaluated at its completion
- Manage project staff according to the established policies and practices of the organization
- Assign and track project tasks to team of designers, developers, testers and other staff members.
- Ensure that all project personnel receive an appropriate orientation to the organization and the project
- Execute the project according to the project plan
- Set up files to ensure that all project information is appropriately documented and secured
- Monitor the progress of the project and make adjustments as necessary to ensure the successful completion of the project
- Establish a communication schedule to update stakeholders including appropriate

staff in the organization on the progress of the project

- Review the quality of the work completed with the project team on a regular basis to ensure that it meets the project standards
- Ensure that the project deliverables are on time, within budget and at the required level of quality delivers timely, candid and actionable feedback.
- Supports leadership and employees through change
- Determine the resources (time, money, equipment, etc) required to complete the project
- Develop a schedule for project completion that effectively allocates the resources to the activities
- Lead and direct the work of others and report directly to a project lead or manager.
- Following agile methodologies and Scrum practices and doing activities like Scrum Planning, Backlog Grooming, Sprint Planning, Sprint Retrospective, Sprint Review Meetings, and Daily Scrum Meetings.

Softbeans systems

Software Architecture / Business analysis /Jr.Developer PHP

Feb'12 to 13

- Worked as a branding manager and Owner of Products for USA Healthcare markets like Electronic Medical Record System (EMR) and Billing Software.
- Laravel Platform using develop the website shopping site, E-commerce site.
- Client Base Design to Front site using bootstrap Template.
- Database management.
- Freelancing for bidding Experience and find out new way to client website order.
- Good knowledge about Software Engineering and UML Diagram.
- Good Knowledge about Software Design pattern.
- Good Knowledge about OOPS concept for C++.

ACHIEVEMENTS & ACCOMPLISHMENTS

- After taking over new enterprise event management project, within 1 quarter successfully managed to increase business by 200% making consecutive successful deliveries.
- Exceptional performance shown by delivering 12+ public releases over a span of 1 year without compromising schedule, scope and cost.
- Initiated organization wide project review process for non-functional requirements, which caused significant increase in customer satisfaction.
- While leading Microsoft Technology Team increased average productivity from 60% to 90% in one quarter. Generated Recurring business from 85% existing client and increased profit margins of department.
- Reduced UAT duration by 60% with effective requirement capturing, tracking and validation process.

STRENGTHS

- Leadership, Teamwork & Ability to Work on Multiple Roles
- Strong Management, Communication & Presentation Skills
- Excellent Negotiation Skills
- Excellent Presentation Skills

EDUCATION

Bachelor of Engineering Information Technology, 2011
(Gujarat University, Ahmedabad)

Master of Engineering Information Technology, 2013
(Gujarat Technological University, Ahmedabad)

Personal Information

- Name Thakor Harsh Bhalabhai
- Date of Birth 27th July 1987
- Gender Male
- Marital Status Married
- Religion Hindu
- Nationality Indian
- Language Known: English, Gujarati, Hindi
- Current Location: Ahmedabad
- Total Experience: 8 years
- Relevant Experience: 6 years
- Notice Period 1 Month