Falgun Bhalsod

B\16, Madhuvan Park Society,
B\H Pulin park-2, Naroda, Ahmedabad – 382330
E-mail: falgunbhalsodb@gmail.com
Mo: +91 **9601351446**

IT PROFESSIONAL - SYSTEM & NETWORK ADMINISTRATION

Seeking challenging assignments across the Industry

Profile

- Result-oriented professional with extensive experience of nearly 15+ years in implementing, configuring & maintaining various Server & Client end technologies for Windows & Linux platform and extensive understanding of network functions while providing customized networking solutions

- Result-oriented and diligent System Administrator with rigorous experience in assignments entailing smooth functioning of Corporate Networks ensuring uninterrupted operations, currently working as Sr. System Administrator with *Silicon IT Hub Pvt. Ltd.*

- Conceptually strong with a pioneering and logical approach to the work, with an eye for detail with expertise in overall IT Project Management including Network / System Administration, Server Configuration, Networking and Network Security etc.

- Excellent temperament to multi- task and coordinate various activities under high pressure and time constraints and Troubleshoot any hardware related issues within the least possible TAT.

- An effective decision maker responsible for a matured approach with proven expertise to work accurately and quickly prioritize, coordinate and consolidate tasks

Education

Bachelor of Arts (B**.A.** with English) from Gujarat University in year 2005-2007

Certifications

Microsoft Certified Professional in server 2003 (**MCP**) in year 2007

Training

AWS Certified Solutions Architect Associate from DevOps TechLab – 2018
Jenkins from DevOps TechLab – 2019

Achievements

Best performance (2012 & 2013) *Silicon System*

Expertise

O/S	Linux, Windows, Mac
Systems	VoIP Devices, IPsec VPN, DHCP, DNS, Biometric Attendance and access system
Applications	Apache, Nginx, MySQL, MongoDB, Docker, Jenkins, Webmin, Phpmyadmin, HubStaff, Jira, Mantis, Git, SVN, New Relic, Trend Micro IMSS server, Trend Micro, Symantec endpoint security, Microsoft Outlook, Outlook Express, Thunderbird, IIS 6.0 & 7.0, FTP server, IPTABLES Firewall, SQL Server, Database, Hosting

Professional Experience

Silicon IT Hub Pvt. Ltd.

Sr. System Administrator

- Worked on Amazon Web Services (*EC2, ELB, VPC, S3, Cloud Front, IAM, RDS, Route 53, Cloud Watch, SNS, Lightsail, CodeCommit, Elastic Beanstalk, Auto Scaling*)
- Installed and Setup Web Servers (*Apache and Nginx*), DB Server (*MySQL*)
- Server's, Domain's and Database's migration on Amazon Web Services.
- Work on Microsoft Azure and different hosting provider like Godaddy, Bigrock, bleuhost etc.
- Create and maintain fully automated CI/CD pipelines for code deployment using Jenkins
- Actively manage and monitor cloud infrastructure on AWS including backups, patches, and scaling
- S3 snapshot & Lifecycle policy create
- Apache2, MySQL, NGINX, MongoDB, Node installation and configuration
- Very good knowledge of Version Control system SVN, AWS Codecommit, Bit bucket, GitLab and GitHub configurations
- Deftly managing IT infrastructure involving server administration, network administration and planning Day to day IT troubleshooting & operations
- Managing and maintaining Linux Server & Windows servers
- Undertake IT infrastructure deployment while dealing with vendors for procurement of IT equipment.
- Managing a network while addressing help desk queries resolving problems pertaining to hardware, software and other IT related issues throughout the network ensuring resolution with minimum TAT
- Troubleshooting of hardware, software and network related problems and maintenance of various Servers
- Installing, configuring and maintaining various Microsoft Operating Systems ranging from Win 98 to Windows 10, Linux including Server and Client end technologies and Mac.
- Creating & Managing FTP users and control user rights while seamlessly coordinating complete security operations while ensuring no data leakage and complete safety of the corporate network.
- Installing and configuring DNS, DHCP Server, Antivirus, Outlook Express, MS Outlook and Local and Network.
- Printers and maintaining Active Directory
- Providing remote support to users for hardware, software and network related problems.
- Monitored networks and network devices to resolve technical problems quickly.
- Resolved issues and escalated problems with knowledgeable support and quality service.
- Diagnosed and executed resolution for all network and server issues.
- Designed and evaluated WAN and LAN connectivity technologies
- Deftly handling Networking functions while troubleshooting and maintaining overall LAN/ WAN operations.
- Designing end-to-end IT solutions including servers for newly opened branches, dividing the network segment user wise and accountable for security & permission.
- Complete management of User IDs and Groups, Mailboxes & Email Access
- Configuring, troubleshooting and maintaining the complete LAN setup with minimum downtime

- Seamlessly coordinate between various parties including help desk, vendors and customers
- Providing remote support and handling support for Desktop and Servers & Network
- Standardized job tasks and trained junior team members on industry best practices and standards.

Work Experience

Riddhi InfoTech
Sr. Hardware & Network Administrator May 2004 to April 2012

Silicon Systems
Sr. Hardware & Network Administrator April 2012 to March 2014

Silicon IT Hub Pvt. Ltd.
IT Admin, March 2014 to April 2016

Vimal Crop Care Pvt. Ltd.
System Administrator May 2016 to April 2018

Capermint Technologies Pvt. Ltd.
System Administrator April 2018 to July 2019.

Silicon IT Hub Pvt. Ltd
Sr. System Administrator July 2019 to till date

Date of Birth: 3 September 1987
Language Proficiency: English, Hindi and Gujarati
References: Available on Request