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| Hardik Panchal |

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Enthusiastic and driven systems engineer with a proven track record of understanding and translating technical requirements

# Skills

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| * Recently got trained on AWS solution architect associate.
* Recently learning automation tools like Docker & Ansible
* Adaptive to Cloud Strategies based on AWS (Amazon Web Services).
* Technical knowledge on EC2, IAM, S3, VPC.
* Practical usage of Amazon Glacier for archiving data.
* Monitoring resources, such as Amazon DB Services, CPU Memory, EBS volumes.
* Monitor logs for better understanding the functioning of the system.
* Customer service Configuration Management Resource Scheduling Risk Management System analysis
* Problem resolution System Backups Troubleshooting Data backup and retrieval System upgrades
* Installation & Configuration of Various Linux Flavors such as Red Hat Enterprise Linux, Fedora, Centos, Ubuntu
 | * Package Management using RPM & YUM.
* File System Management: ext2. ext3, ext4 utilities
* Configuring & Managing Different File Servers like NFS, SAMBA and FTP servers
* Configuration of NFS client for files Sharing.
* Configuration of different types of RAID
* Basic knowledge on Windows Active Directory.
* Integration of various network related services like NFS, NIS. and DNS.
* Configuration of LVM and managing the volumes, Configuration of Virtualization
* Troubleshooting skills with network protocols such as DNS. TCP/IP, SMTP, and SNMP.
* Management of User accounts. System security.
* Basic knowledge of networking devices such as Firewall Router and Switches
* Administration of Linux Server
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# Experience

### 2017 – Current

## Sr. VAS Engineer / Avacend Solution, Chennai TN.

* Basic Hardware Knowledge of Huawei Servers
* First Level Hardware and Software TroubleShooting of Huawei Server.
* Health checkup of Basic Nodes of INx
* Analyze the first level problem of server and log the call, Issues related hardware problem of SCP. CBP, BMP, PCRF server.
* Spares management
* Onsite Support during Hardware replacement & firmware upgradation activity
* Onsite support during planned/unplanned/Emergency activity.
* E1/Lan patching and media connectivity.
* Call logs capturing and troubleshooting.
* Monitoring Servers and Their services.
* MOP Creation, Planning and Performing the Activity.
* Performing Backup Task Through Symantec NETBackup.
* Configuring Huawei OCS5.5 SMM boards and Huawei Switches, Router & firewall

### 2016 – 2017

## Sr. VAS Engineer / Evolve Technologies - Maharashtra, Pune

* Basic Hardware Knowledge of Huawei Servers
* First Level Hardware and Software TroubleShooting of Huawei Server.
* Health checkup of Basic Nodes of INx
* Analyze the first level problem of server and log the call, Issues related hardware problem of SCP. CBP, BMP, PCRF server.
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* Configuring Huawei OCS5.5 SMM boards and Huawei Switches, Router & firewall

### 2013 – 2016

## VAS Engineer / Avoin Systems, Chennai TN.

* Basic Hardware Knowledge of Huawei Servers
* First Level Hardware and Software TroubleShooting of Huawei Server.
* Health checkup of Basic Nodes of INx
* Analyze the first level problem of server and log the call, Issues related hardware problem of SCP. CBP, BMP, PCRF server.
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* Configuring Huawei OCS5.5 SMM boards and Huawei Switches, Router & firewall

### 2012 – 2013

## VAS Engineer / Telecom Infrastructural Consultancy Service Private Limited

* Prepared reports detailing site activities, incidents and resolutions.
* Implemented company policies, technical procedures and standards for preserving the integrity and security of data, reports and access
* Managed firewall, network monitoring and server monitoring both on- and off-site.
* Monitored network performance and provided network performance statistical reports for both real-time and historical measurements.
* Basic Hardware Knowledge of, SUN server SF4800, V440, E2900, T2000, T5220.
* First Level Hardware and Software Troubleshooting of SUN Server.
* Health checkup of Basic Nodes of IN
* Tape/Backup media management & Spares management
* Onsite Support during Hardware replacement & firmware upgradation activity
* Onsite support during planned/unplanned/Emergency activity.
* El/Lan patching and media connectivity.

### 2011 – 2012

## VAS Engineer / Avoin Systems, Chennai TN.

* Prepared reports detailing site activities, incidents and resolutions.
* Implemented company policies, technical procedures and standards for preserving the integrity and security of data, reports and access
* Managed firewall, network monitoring and server monitoring both on- and off-site.
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* Onsite Support during Hardware replacement & firmware upgradation activity
* Onsite support during planned/unplanned/Emergency activity.
* El/Lan patching and media connectivity.

### 2010 – 2011

## Site Engineer / CMS Info System Ltd. Gujarat

* Prepared reports detailing site activities, incidents and resolutions.
* Implemented company policies, technical procedures and standards for preserving the integrity and security of data, reports and access
* Managed firewall, network monitoring and server monitoring both on- and off-site.
* Monitored network performance and provided network performance statistical reports for both real-time and historical measurements.
* Basic Hardware Knowledge of, SUN server SF4800, V440, E2900, T2000, T5220.
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* Onsite support during planned/unplanned/Emergency activity.
* El/Lan patching and media connectivity.

### 2009 – 2010

## Senior Engineer / B.K Computers Ahmedabad

* Diagnosed and troubleshooting UNIX and Windows processing problems and applied solutions to increase company efficiency.
* Recommended network security standards to management.
* Recommended Developed and implemented complex Internet and Intranet applications on multiple platforms.
* Aligned office departments and increased inter-department communication and data sharing.
* Developed data architecture design to enable analysts to perform targeted customer analysis.
* Advocated for end-users to perform testing and problem analysis for server, desktop and IT infrastructure work.
* Ensured network, system and data availability and integrity through preventative maintenance and upgrades.

# Education

### April 2009

## Bachelor of Computer Application / J. G. College of Computer Application -- Ahmedabad, Gujarat

# Language Proficiency

## English, Hindi and Gujarati.