HEMANT LABANA

SHIVALAY APPT. Block-04, C/4, f-1 Vejalpur, Ahmadabad Mobile no. 9054702943 Email I'd:labanahemant@yahoo.in

CAREER OBJECTIVE:

Customer-focused IT professional, expert in leading and contributing to projects designed to enhance system functionality and end-user productivity. Acknowledged for capacity to tackle challenging issues and channeled energies are major strengths consistently cited by managers and client's alike—universally praising team spirit, independent work habits, and the determination to conquer technical challenges

EDUCATIONAL QUALIFICATION:

Examination	College	Board/Univer sity	Passing Month and Year
S.S.C.	Government High school , Bichhiwada	Ajmer Board	March'03
H.S.C.	Government High school, Bichhiwada	Ajmer Board	March'05
Diploma in Computer Hardware&Networkig	IIHT (Indian Institute of Hardware and Technology)	Udaipur	Sep'2007
B.A.	bhogilal pandya college	dungarpur	Aug'2008

PROJECTS UNDERTAKEN:

- DHCP and DHCP Relay Agent.
- Wireless Networking Ad-hoc Technology.

Work EXPERIENCE

1. AZURE KNOWLEDGE CORPORATION PVT LTD

From 9th June 2017 to 1st June 2020 Designations: Tech Support Associate

Job Responsibility

 Responsibilities of IT Hardware, Networking, Servers and dialer Configuration & Management

Linux: -

• Installing & configuring of Linux operating system and services like **Red Hat 6,7**, **Ubuntu, Linux lite, Cent OS Desktop,** etc.

WIN 2K3, 2K8 services:-

- Installing & Configure of Server with service like DNS, ANTIVIRUS, WSUS, Active Directory, Group policy, FTP, DHCP Terminal Server, etc.
- Creating of user account and assigning sufficient permission and rights to access the resources.
- Sharing of application Software and Hardware peripherals over the Network.

Windows operating system: -

- Installing & configuring of Microsoft Operating system like **Windows 7**, **Windows 8**, and windows 10.
- Configuring Microsoft outlook

Dialer & PBX: -

• Installing & configuring of asterisk server, vicidialnow2.0 Goautodial 2.1, , GSM gateway, grandstream SIP gateway PRI card, inbound, DID routes , Outbound calling Dialplan, SIP trunk, Lead, VOIP CDR report etc.

Firewall: WatchGuard, SonicWALL

- Manage firewall/security systems by establishing and enforcing policies; defining and monitoring access
- Local & Wide Area Network and Network Security Support & configured multi-site VPN connections

VMware: - Basic installation and configuration

2. Inserve solutions Pvt Ltd. (BPO)

Designation: Desktop Support Engineer
Duration: March 2013 to 1st January 2017

Job Responsibility

- Computer network planning, Designing & Implementation
- Server Administrator Windows 2003 Server (DHCP)
- To implement system policies for user and servers
- Virus prevention & detection
- Looking after day-to-day user problems.
- Maintaining and troubleshooting of computer H/W and software Packages.

OTHER JOB EXPERIENCE:

Varday Infotech As Hardware & Network Engineer (2 Year) (October 2010 to July 2012

PERSONAL STRENGTHS:

- Hardworking & Smart working
- Confidence
- Honest
- Leadership

PERSONAL INFORMATION:

Name : Hemant Labana

Father's Name : Mohanlal

Birth Date : 16tn June, 1989

Nationality : Indian

Languages Known : Hindi and Gujarati, English

Hobbies : Cricket, Watching Movies

Present Address : SHIVALAY APPT.

Block-04, C/4, F-1

Vejalpur, Ahmadabad

I do here by declare that the information mentioned above is true and correct according to my knowledge and belief.

Place:

Date: Hemant Labana