

## COMPETENCIES

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- ❑ 7.6 years of experience in Manual Testing using HP ALM and TFS thereby performing System Integration, Functional, Regression and User Acceptance Testing with good understanding of entire SDLC and well versed with Software Test Life Cycle, Defect Life Cycle process and Quality Assurance of web based applications on different domains.
- ❑ Experience in working on different models for testing like Agile, Waterfall.
- ❑ Experience in reviewing Business Requirements and Use cases to understand testing requirements & Gap Analysis.
- ❑ Experience in preparing Requirement Traceability Matrix.
- ❑ Experience in preparing, maintaining and executing the Test Scripts in HP ALM & TFS.
- ❑ Experience in Defect management and Bug Reporting using HP ALM; TFS & Bugzilla.
- ❑ Experience in driving and handling Client calls.
- ❑ Experience in delivering client walkthroughs and preparing User Manuals.
- ❑ Experience in Test Estimation and preparing Test Metrics
- ❑ Experienced in Team Handling.
- ❑ Possess ability in conducting quality aspects' analysis, defects prevention, quality planning, and customer satisfaction assurance.
- ❑ Self-reliant and requires minimum supervision.
- ❑ Methodical and attention to detail.
- ❑ Ability to work alone and in a team.

## DOMAIN EXPERTISE

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- ❑ Retail Banking, Credit Card and Financial Services
- ❑ Health & Public Services (Pension)
- ❑ E-Learning

## EDUCATION

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- ❑ Bachelor's in Engineering Computers from Gharda Institute of Technology. (Mumbai University - June 2012)

## SOFT SKILLS

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- ❑ Ability to learn quickly and can apply new skills to the existing problems.
- ❑ Maintaining sync and cohesiveness among team members.
- ❑ Good Interpersonal skills with the ability to work as an individual or as a team player.
- ❑ Ability to work under extreme pressure.
- ❑ Deliver innovative ideas for the benefit of the team's productivity & smooth functioning of the process.

## PROFESSIONAL EXPERIENCE

### Accenture Solutions Pvt. Ltd.

SENIOR SOFTWARE TEST ANALYST

JANUARY 2018 - PRESENT

**Project Name:** IDFC First Bank Credit Card Service Request

**Client:** IDFC First Bank

**Period:** January 2020 - Present

**Description:** IDFC First Bank (formerly IDFC Bank) is an Indian banking company with headquarters in Mumbai that forms part of IDFC, an integrated infrastructure finance company. The bank started operations on 1 October 2015. In January 2018, Erstwhile IDFC Bank and Erstwhile Capital First announced a merger. Thus, IDFC FIRST Bank was founded as a new entity on December 2018. The bank serves corporate and private customers in India including the infrastructure sector.

**Project Name:** OMERS (Ontario Municipal Employees Retirement System)

**Client:** OMERS

**Period:** January 2018 – December 2019

**Description:** OMERS, officially the Ontario Municipal Employees Retirement System, is one of Canada's largest defined benefit pension plans created by statute in 1962 to handle the retirement benefits of local government employees in the Canadian province of Ontario. It has become one of the largest institutional investors in Canada. As of December 2017, OMERS had 95 billion Canadian dollars in net investment assets. OMERS serves 984 employers and almost half a million active, deferred and retired employees of nearly 1,000 municipalities, school boards, libraries, police and fire departments, and other local agencies in communities across Ontario.

#### **Roles & Responsibilities:**

- Understand Business Requirements and performing GAP Analysis
- Creating Test Scenarios for Business Requirements & getting them approved from Business team
- Review Test Cases prepared by Team Members
- Writing Test Cases based on the Test Scenarios & executing the same in TFS
- Analyzing Test Results and Bug Reporting using TFS
- Defect Management
- Allocation of daily tasks & providing status report to management on regular basis
- Driving Project Status & Review calls with all the stakeholders involved
- Training team members & resolving their queries

### Citicorp Services India Pvt. Ltd.

ASSISTANT MANAGER (FINANCIAL ANALYST)

AUGUST 2016 – JANUARY 2018

**Project Name:** Legal Entity Process and Infrastructure (LEPI) - CLEMS

**Client:** Citi Bank

**Period:** August 2016 - Present

**Description:** The purpose is to create strategic solution for creation, modification, and dissolution of legal entities. Review the accuracy and consistency of the legal reference data in Citi's existing systems. Simplify Citi's legal entity structure and enhance the governance related to our legal entities through the use of a centralized and control approval workflow.

**Roles & Responsibilities:**

- Review Business Requirements and Use cases to understand testing requirements.
- Creating Test Scenarios & getting them approved from Business team
- Writing Test Cases based on the Test Scenarios & executing the same in HP ALM 12.01
- Analyzing Test Results and Bug Reporting using QC
- Send out weekly status reports
- Attending & participating in Business calls
- Creating User Guide for training purpose
- Training team members & resolving their queries

**Tata Consultancy Services Limited.****SENIOR PROCESS ASSOCIATE****DECEMBER 2013 – JUNE 2016****Project Name:** R25- Marvel Digital Service Request (Payback with Reward Points)**Client:** Canadian Imperial Bank of Commerce (CIBC), Canada**Period:** December 2015 – June 2016**Description:** R25-Marvel DSR is unique service offering from CIBC enabling the customers to redeem the points earned on their credit cards by performing transactions on it. These points were then allowed to be redeemed to pay the credit card bill or to pay periodic installments of specific financial product that the customer may have already bought.**Project Name:** President's Choice Financial**Client:** Canadian Imperial Bank of Commerce (CIBC), Canada**Period:** January 2015 – December 2015**Description:** President's Choice Financial is a banking service provided by Loblaw Companies (a supermarket chain). Most standard bank products (checking accounts, savings accounts, loans, mortgages) are provided by the Canadian Imperial Bank of Commerce (CIBC).**Project Name:** Program Koala**Client:** Canadian Imperial Bank of Commerce (CIBC), Canada**Period:** August 2014 - December 2014**Description:** A Cash back reward program of a new CIBC and TELUS co-branded Payment Cards (CIBC TELUS Rewards® Visa\* Card and CIBC TELUS Rewards® Visa\* Card for Students). Where the customer can apply for the following credit cards through online and a TELUS branded microsite to be hosted by CIBC and Earn TELUS Rewards points on every day purchases grocery stores, gas stations.**Project Name:** Next Generation Authentication**Client:** Canadian Imperial Bank of Commerce (CIBC), Canada**Period:** January 2014 – July 2014**Description:** NGA project is implementation OTVC (One Time Verification Code) to OLB application to make the Sign On, Add Payee, High Risk Transactions, and Pay Bills flows with more security to the customers while using Online Banking Application.

**Roles & Responsibilities:**

- Review Business Requirements and Use cases to understand testing requirements
- Requirement mapping by Traceability Matrix
- Creating Test Data requirement & requesting the same from Data Management team
- Creating Test Scenarios & getting them approved from Business team
- Writing Test Cases based on the Test Scenarios & executing the same in HP ALM 11.52
- Analyzing Test Results and Bug Reporting using QC
- Allocation of daily tasks & providing Test process reporting to client & management
- Participating in Defect Review Calls
- Creating User Guide for training purpose

**Praxis Interactive Services Pvt. Ltd.****TEST ENGINEER****DECEMBER 2012 – DECEMBER 2013****Project Name:** Ed-Options Stars Suite**Client:** Ed-Options, USA**Period:** December 2012- December 2013

**Description:** Stars Suite® is a comprehensive, Web-based solution featuring adaptive technology and a rigorous curriculum designed to help middle school, high school, and adult learners reach their academic goals. We believe teachers play the most important role in the learning process, and we provide the best tools to strengthen the student-teacher relationship. With the Stars Suite® of programs, you can give your students more options to succeed in the classroom and beyond.

**Roles & Responsibilities:**

- Writing Test Cases
- Executing Test Cases
- Logging defects & track their closure using Bugzilla
- Attend Client calls & participate in Defect discussions

**LANGUAGE SKILLS**

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Speak / Read / Write: English, Hindi, Marathi

**PERSONAL EPITOME**

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Date of Birth : 19th July 1990

Sex : Male

Marital Status : Married

Passport Number : U1018142

Permanent Address: 701/B, Rashmi Laxmi Sadan, Near Municipal High School, Opp  
Shani Mandir, Navghar Road, Bhayander (East), Thane-401105