

HIREN KOTHIYA

Technical support executive



Birthdate

16/08/1998

Experience

+2



Bapunagar, A'bad, India



+917405885397



hirenkothiya98@gmail.com



www.linkedin.com/in/hk-hiren-kothiya/

Looking for a challenging role in a reputable organization to utilize my technical, database, Cloud and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.



CERTIFICATIONS

- Red Hat Certified System Administrator
- Oracle Cloud Infrastructure Foundations Associate
- Oracle Cloud Infrastructure Architect Associate



WORK HISTORY

Technical support executive



Dev Information Technology Ltd., A'bad, Gujarat

- Service desk support in managing MSSQL and Oracle databases.
- Troubleshoot, resolve, and communicate problems and failures with SQL/Oracle databases.
- Ensuring all faults are progressed & cleared within SLA – escalating to other internal and external teams as appropriate.
- Provide Database administrator or Client with regular updates on common problems encountered, and identify possible longer-term solutions/improvements to reduce future difficulties.
- Windows server: Troubleshooting monitoring and Connectivity alerts, windows services, Disks, server restart, listeners
- MSSQL: Blocking, Monitoring and taking Backup(Tran, Diff, Full), Database health check, re-cycling error logs, replication/mirroring/AlwaysOn availability groups/cluster check, shrinking log/tempdb, Datafile full alarm, log file growth, sql failed client jobs and pre-configured job for Database Integrity Check, Maxsize check, Indexing, maintenance or custom errors and jobs.
- Oracle: Listener down/ database down, Oracle Blocking Session, Adding space/new data files to Tablespaces (asm and non-ASM), Heartbeat, Lag between primary standby and load average, Backup check, Mount point threshold, Monitoring password updates, Alert log, archivelogs backup, rman backup monitoring
- Provide remote helpdesk support for most issues related to Databases and servers (Windows and Linux), hardware and peripherals as per the requirements in order to maintain infrastructure.
- Provide technical leadership and knowledge sharing to interns and trainees

Sept 2018 - Current



ADDITIONAL BASIC SKILLS

- Wordpress
- Ardiuno Uno
- Raspberry Pi
- Photoshop



ACCOMPLISHMENTS

- Awarded Rising Star Award - 2020
- "CYBER SHADEZ" - National Level TECHFEST



HOBBIES

- Travelling
- Photography
- Trekking
- Listening music



STRENGTHS

- Punctual
- Determined
- Confident
- Fast Learner
- Good Communication Skill

Jr. Network Administrator



GLS University(S.R.P. Institute of Computer Technology), A'bad.

- Maintaining Network(Static IP Configuration) and proxy servers (Squid - Uubuntu) with different ACLs and managing Local intranet (Moodle LMS).
- Configure and maintains network file sharing (SAMBA) with user management and permissions.
- Installing, cloning and troubleshooting Linux OS and MAC OS in computer labs and offices across College.
- Installing and maintaining utilities like LAMP stack, Tomcat server with network users, Magento, Python, C++ , Hadoop, JAVA, Scite editor and other essential software's on Ubuntu OS and MAC OS.
- Maintaining hardware and peripherals (Network switches, printers, projectors, CPU parts) as per the requirements in order to maintain infrastructure.

June 2018 - Sep 2018



TECHNICAL SKILLS

- **Windows Servers**
- **Linux Servers**
- **MSSQL** : Server Installation, Troubleshooting, Backup and Recovery, Monitoring.
- **Oracle**: Windows/Linux Installation, Tablespace management, Backup, Recovery, Monitoring
- **Cloud** : Oracle Cloud, Azure and AWS
- **Vitrulization Technologies**: VMware vSphere and HyperV
- Networking services - NFS, Telnet, FTP, DNS, DHCP, ROUTING ,NAT, HTTP, SAMBA
- Web Hosting – cPanel, Plesk ,WHM
- Web Servers – Apache Tomcat, IIS
- Proxy Server – Squid.
- Installation and Configuration of Active Directory / DNS / DHCP
- Working knowledge of Disk Management & LVM
- Sound knowledge of Computer Hardware, Networking and Internet
- Good Knowledge of various Operating Systems (Window , Linux, MAC).



LANGUAGESS



PERSONAL PROFILE

Date Of Birth - 16/08/1998

Marital Status: Single

Nationality: Indian



EDUCATION

2018-2019

Cyber security and cloud computing certification course

Gujarat University

- Division - First
- Duration - 1 Year

2015-2018

Bachelor of Computer Applications

GLS University

- Division - First
- Duration - 3 Year's

2015

HSC (Commerce)

- Gujarat Board
- Percentage - 71 %

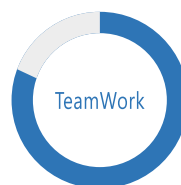
2013

SSC

- Gujarat Board
- Percentage - 67 %



PERSONAL SKILLS



DECLARATION

I hereby declare that the above written particulars are true to the best of my knowledge and belief