**RESUME**

**RAJ PURSHOTTAM KOSHTI**

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# CAREER OBJECTIVE :

“To work with an organization which would offer me an opportunity to enhance my technical as well as management skills and gain valuable experience along with the growth of company”

# TECHNICAL KEY SKILLS:

* **Computer Skills**: - MS Office (Word, Excel, Power point) & MS Outlook

## Hardware & Networking and server Skills: -

* + Installations of OS (Windows all versions),
	+ basic knowledge of Computer Hardware & Network Devices,
	+ Manage server oprations ( Windows mail server, File server )
	+ Hardware & PC Troubleshooting
	+ IP configuration
	+ Knowledge of AD server, DHCP server, DNS server

## Linux:-

* Good knowledge of Linux, Installation of Linux in different modes.
* Installation and up gradation of OS,and additional Packages using RPM and YUM
* User administration and password policy management.
* Having the knowledge of configuring different moduls (SSH,File permission,user group management,access control list,logs)
* Monitoring server performance and application process.
* Configuration of swap.
* Good knowledge of File System management and ACL and Backup Tools
* Troubleshooting Linux, User and Group management,
* Having the knowledge of creating LVM.
* Configuring crontab and scheduling the jobs
* Good understanding of error logging subsystem
* Basic knowledge of Aws cloud.

# PROFESSIONAL TRAINING:-

* + Trained on RHCSA and RHCE from GRRAS Solutions Pvt. Ltd. (Ahmedabad)
	+ Perusing AWS Solution Architect training in HIGHSKY IT Solutions Pvt. Ltd. (Ahmedabad)

# CERTIFICATION:-

Red hat Certified system Administration(RHCSA) (Certification No:- 190-200-659 )

# EXPERIENCE:-

## IT Engineer – with KDDI India Pvt. Ltd. (for Client Otsuka pharmaceutical india pvt.ltd.) from may 2018, at Ahmadabad

* Managing IT Infrastructure which includes System engineering, Network administrations middleware technologies and respective various technologies.
* Manage exchange server 2013 ( Create mail id , Deletion Mail id, Mail size rights, Mail quota size increase and decrease, Group id creation, mail forwarding)
* Manage File server ( rights management as per the groups )
* Manage spam filter operations
* Manage data backup server and endpoint protection server
* Troubleshooting and maintenance of, Desktop, Network equipment’s, and other supporting hardware.
* Printer installation and troubleshooting.
* Providing Remote support for IT Infrastructure of Otsuka pharmaceutical corporate office & Field user.
* Manage Linux server Manage Users and rights management ,Logs,Archiving.
* Installing, configuration and troubleshooting of windows 7/10/ XP/2003/2008/Cent os Linux.
* Configuration and maintain the Zmail Client and Outlook.
* Handling the All Network and Hardware support.
* Co-ordinate with multiple Vendor and get issue resolved as per defined SLA.
* Monitoring, Reporting & Documentation.
* Day to Day Administrator and Monitoring on service calls resolution.
* Update O/S or application or Antivirus patches to latest version.
* Also handling Domain System (Client Side).
* Provide support to all users on Desktop, Laptop, printer, Scanning, E-mail and Other Application issue.
* Troubleshooting network connectivity in a LAN/WAN environment.
* Monitor, operate, manage, troubleshoot, and restore service to terminal service clients, PCs, or notebooks with authorized access to network.

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**1) Company:-** ST Telemedia Global Data Centers India Pvt. Ltd.

**Designation:-** L1 Support Network Engineer (Jan 2018 to May 2018).

## Job Profile:-

* As per the customer instructions, we assist them through direct calls and emails in troubleshooting their network device setup that they have built here in data Centre.
* Configurations of network Devices as per guided by customer
* Responsible for all L1 activities 24/7 with remote support
* Experience in BMC REMEDY software for Raising & managing incident

Proactive tickets & Service Requests Tickets

* Prepare & maintain excel sheets & other documents for each and every

activity held in data Centre premises

* Ensure proper security, monitoring, alerting, and reporting for the Data

Center infrastructure.

* Raising a Change Request & Access cards activation/Deactivation in GMS

Portal

# ACADEMIC PROJECTS UNDERTAKEN:

**DIPLOMA PROJECT (UDP/IDP)**: -

* TITLE: - ELECTRONIC VOTING MACHINE (IDP)

**BE PROJECT (UDP/IDP)**: -

* TITLE: - DOZZING PUMP (IDP)

# EDUCATIONAL QUALIFICATION:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **COURSE** | SCHOOL/COLLEGE | BOARD/UNIVERSITY | STREAM | YEAR OF PASSING | % OF MARKS |
| SSC | Shree Durga Vidhyalaya | GSEB | GENERAL | 2010 | 63% |
| DIPLOMA | Swaminaraya n College Of Engineering | GTU | EC | 2013 | 62% |
| BE | Sal College Of Engineering | GTU | EC | 2016 | 6.0CGPA |

**STRENGTH: -**

* Hardworking & work under pressures
* Ability to multitask and prioritize efficiently
* Work independently as well as with the team
* Capability to understand and adapt to new environments and technology

# PERSONAL DETAILS:-

**Name**: RAJ KOSHTI PURSHOTTAM

**Address**: 4A, Koshti society, Near Jay hind Char Rasta, Maninagar, Ahmedabad-380008

**DOB**: 31st August 1995

**Languages Known**: English, Hindi, Gujarati

**Hobbies**: Playing Cricket, Carom & listening music

## DECLARATION:

I hereby declare that above furnished particulars are true to the best of my knowledge and belief.

**Place:** AHMEDABAD RAJ KOSHTI