

Present Address:

Chhatral, Rajmin Street
Ta-kalol, Dist-Gandhinagar.

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OBJECTIVE:

To work in a healthy, innovative and challenging environment extracting the best out of me, which is conducive to learn and grow at professional as well as personal level thereby directing my future endeavors as an asset to the organization.

Working Tools:

- | | | |
|--------------------------------|-----------------------|----------------------|
| • AWS Certified Cloud Engineer | • Splunk | • Nagios |
| • Linux | • ManageEngine Ticket | • Jira |
| • Office365 | • Jenkins | • Docker – Container |
| • Window Server | • Puppet | • OpManager |
| | • Skynet | |

Total Experience**❖ Currently working at Crest Data system****❖ Aug–2020 to Present. (4-Months)****❖ Role and reasonability:-**

- JIRA for the client side problem and executes the project
- Responsible for AWS cloud operation and Linux command line for managing resources.
- Puppet Front-end portal for the automation console.
- Jenkins pipeline for the creating and deploying the automation.
- Deployment on Git labs, Github for making the coding format.
- Configurations Splunk Stack for data management.
- Configurations Splunk labs and manage client database over the AWS cloud and GCP cloud.
- Monitor Logs on Nagios.
- Working on various tools like, Skynet, confluence, Git hub, Git lab, Thruk etc

❖ Working as a Technical Support Engineer at Advantmed Pvt. Ltd, Ahmedabad.**❖ May-2019 To Aug-2020. (1yr 4 Months)****❖ Role and reasonability:-**

- Working on Ticketing Service System.
- Admin panel of Office 365.

- Working on Linux server.
- Knowledge of AD Manager Plus, AD Audit Tool.
- Working on Sonic Wall firewall.
- Work on Mobile Device Management Solution (MDM Portal).
- Working on cloud project with AWS.
- Working on McAfee Antivirus Server Management
- Working on Server 2012 r2 Active Directory.
- Managed all new install projects for servers, switches, and other network resources.
- Sonic Wall Firewall configuration.
- Monitoring tool OpManager for Daily Bandwidth Report.
- Knowledge of WSUS and Windows upgrade
- Exchange Server / Ice Warp Mail server.
- 3CX tool for Remote calling.
- Planned, implemented, and maintained a Windows domain-based infrastructure
- DNS, DHCP, VPN server configuration.
- Diagnosed and resolved all technical issues related to hardware and software.
- Supported all LAN, WAN and other networking systems.
- Ensured security and integrity of network.
- Performed quarterly audits for the purpose of improving efficiency of systems.
- Rebuilt new hardware and reconfigured hardware, peripherals, settings and directories according to standards and operational requirements.

❖ **Working as a Network and System admin at Prakshal InfoTech Pvt Ltd from**

❖ **Jan-2017 To April-2019. (2yr 2 Months)**

❖ **Role and reasonability:-**

- Working on Cisco Switch 2960 for managing connectivity.
- Managing Linux machine and troubleshooting
- Known for having an extreme attention to detail, capable of thinking independently and quickly resolving critical network issues.
- Microsoft Office Suite 2010-2016.
- Desktop support Engineer.
- Maintain Company Hardware Report.
- Performed daily audit on all systems, frameworks, and hardware and server resources.

- Cisco Router and switch Configuration.
- Maintain Linux System.
- DNS, DHCP, VPN server configuration.
- Diagnosed and resolved all technical issues related to hardware and software.
- Supported all LAN, WAN and other networking systems.
- Ensured security and integrity of network.
- Troubleshooting of complex LAN/WAN infrastructure, including routing protocols EIGRP, OSPF & BGP
- Trained new employees on software and company procedures
- Managed servers, workstations, computers, laptops, printers, routers, switches and existing network applications

EDUCATIONAL QUALIFICATION:

| Qualification | University | Institute | % |
|---------------------|------------|-------------------------------------|--------|
| B. Tech (IT) - 2014 | DDIT | Dharamsinh Desai University, Nadiad | 57.00% |
| H.S.C – 2010 | GSEB | School of Achiever | 67.00% |
| S.S.C – 2008 | GSEB | The A L Zaveri high school | 86.46% |

PERSONAL DETAILS:

Date of Birth : 25/10/1992
Marital Status : Unmarried
Nationality : Indian
Religion : Hindu

KEY STRENGTHS:

- Honest and Positive Intelligent | Responsible
- Coaching People: Teaching
- Good Convincing and communicating skill
- Able to work in team | Leadership | Creative Ideas: Creative

“I, Pratik Rajmin hereby declare that all the information submitted by me in the application form is correct, true and valid. I will present the supporting documents as and when required.”

Date:

Pratik Rajmin.

Place: Ahmedabad

(Name & Sign)