**Resume**

**Kaushal A. Prajapati**

Phone : +91 9727450815, 8160738048

E-mail:-**kpkaushal88@gmail.com**

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| **Personal Details** |

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| **Name** | Kaushalkumar Amratbhai Prajapati |
| **Date of Birth** | 1st July 1987 |
| **Gender** | Male |
| **Known Language** | English, Hindi, Gujarati |
| **Nationality** | Indian |
| **Parent Address** | K 104, Sankal Residency ,Vavol, Gandhinagar (382016) |
| **Permanent Address** | Patel Vas, At – Dhameda, Ta. – Mansa, Dist. – Gandhinagar (382845)  Gujarat |
| **Marital Status** | Married |

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| SR.NO | EXAM | Passing Year | BOARD/UNIVERSITY | Result |
| 1 | Diploma in Computer Engineering | 2008 | K D Polytechnic Patan  (Technical Education Board,Gandhinagar) | 54.93% |
| 2 | 12th | 2005 | GHSEB | 50% |
| 3 | 10th | 2003 | GHSEB | 71.86% |

**EXPERIENCE**

* I have Worked as Customer Support Engineer in Hcl Infosystem Ltd Ahmedabad from 8.12.2008 to 29.11.2011 ( Work Site –1. Torrent Power, Gandhingar 2. Indextb Udhyog Bhavan Gandhinagar)

**Job Profile**

* OS Installation & Troubleshooting of Windows xp,7,8 & 10
* Troubleshoot various kind of hardware calls. ( SMPS /RAM/ Motherboard Replace )
* Install & troubleshoot all types of PC hardware, branded and assembled
* Install, Configure & troubleshoot of Lan printer & scanner
* Network setting for TCP/IP and internet setup.
* troubleshoot of LAN related issues
* Troubleshooting of hardware, software & networking problem
* Install and configure various software
* Configure & troubleshooting of MS Outlook or Outlook Express
* Install & configure of Server
* Install and Configure Active Directory
* Active Directory user creation & deletion
* Knowledge of DHCP,DNS,Domain
* I am Worked as System Assistant at District and Sessions Court, Gandhinagar(on Contract Basis) From 30.11.2011 to 14/09/2019

(Payroll at Shri Ram New Horizons Ltd )

**Job profile:**

* Installing , configuration & troubleshoot of Linux based Operating Systems (Suse Linux, Ubuntu)
* Installing , configuration & troubleshoot of Windows based operating systems (windows XP, Vista,7,8,10)
* Software Installation – Linux & Windows
* Install & troubleshoot all types of PC hardware, branded and assembled
* Install, Configure & troubleshoot of Lan printer & scanner
* Network setting for TCP/IP and internet setup.
* troubleshoot of LAN related issues
* Trouble shooting of hardware, software & networking problem
* Customer Tele-tech support and Remote desktop support
* Configure & troubleshooting of MS Outlook or Outlook Express
* Good Knowledge of Linux command
* Experience on My SQL Database & it’s Troubleshoot
* Knowledge of Video Conferencing and CCTV Cameras

Declaration

I hereby declare that the above-mentioned information is true to the best of My Knowledge.

**Place: - Gandhinagar**

**Date: - Kaushal A. Prajapati**