CHINMAY MADHAV

C3, Jash Apartment   Contact No: 7597722967
Opposite Kapidhawaj Avenue   Email:chinmay.maddhav@gmail.com
Vastrapur, Ahmedabad, Gujarat 380009

Currently working as a Customer Support Engineer in Silver touch Technologies Pvt Ltd with total experience of 10+ months with a demonstrated history of working in the information technology and services industry. Skilled in Customer Support, Technical Support, Symantec Backup, Windows Server, and Network Monitoring Tools

TECHNICAL SKILL

- Knowledge of ASA, Checkpoint firewall.
- Having knowledge regarding Red Hat Enterprise Linux.
- Knowledge of Operating System Windows7/10, Windows Server Platforms & Server, Networking TCP/IP, Switching & Routing.
- Configuration in Windows Server 2008/12 & services like Active Directory and domain services, Domain Name System, Dynamic Host Configuration Protocol, Network Access Protection, Flexible single Master Operation, Virtual Private Network etc.

EXPERIENCE

CEPT University via Silver touch Private Limited   December 2019-Present

- Working as 3rd party vendor and providing support across network and servers
- Performed system maintenance duties such as system backups and file restoration from both disk and tape backups
- Setup file shares on file servers and assigned permissions; Managed user security and distribution groups in Active Directory
- TCP/IP, DHCP, AD and DNS configuration and support
- Symantec backup exec 2014 and Active Directory support
- Monitors and responds to hardware and software alarms using appropriate problem determination tools.
- Troubleshoot server hardware issues such as boot problems, blue screens, raid controller issues, source application performance problems
- Maintained accountability of all Windows Servers
- Microsoft product supports like Outlook, Word, Excel, SharePoint, etc.

CERTIFICATES

- Achieved Red Hat Administrator certificate(RHCSA)(May 31,2019)
- Achieved Fortinet's NSE1, NSE2 certificate.
- Achieved ICSI's Certified Network Security Specialist certificate.

ACADEMIC QUALIFICATIONS

Year of Passing	Degree	University	College	Percentage
2020	M.Sc.-IT Network Security	Gujarat University, Ahmedabad	Department of Animation, Ahmedabad	83%
2018	B.Sc.-IT	Maharshi Dayanand Saraswati University, Ajmer	Aryan College of Technology, Ajmer	69 %
2015	12th	C.B.S.E. Board	D.A.V. Centenary Public School	65 %
2013	10th	C.B.S.E. Board	D.A.V. Centenary Public School	86 %

PROJECTS

- Presented a project on TIBCO MFT.

  It is managed file transfer for secure exchange of data and files.

- Presented a project on Microsoft Exchange Mail Server

  Exchange server provides flexibility for sending emails, calendaring, voicemail transcriptions, scheduling, and tools to customize collaboration and messaging service applications.

- Presented a project on pfSense Firewall.

  pfSense is an open source firewall/router computer software distribution based on FreeBSD. It is installed on a physical computer or a virtual machine to make a dedicated firewall/router for a network.

STRENGTH

- Highly sincere regarding task given.
- Can work efficiently under pressure
- Always punctual and disciplined

ADDITIONAL INFORMATION

- Attended a workshop on campus to corporate training program hosted by Gujarat University.
- Attended "Storm" & "Shine" personality enhancement workshops.

PERSONAL DETAILS

- D.O.B.   : 2nd April 1997
- Marital Status   : Single
- Father's Name   : Mr Vinod Madhav
- Nationality   : Indian
- Language Known   : English,Hindi,Marathi.
- Permanent Address   : 232/40, New Kesari Colony,Adarsh Nagar,
                                       Ajmer, Rajasthan