TARUNKUMAR RAJORIYA

System Administrator

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SKILL

Problem Solving

Active Directory

Group Polices and Security

Polices

Hardware Issues

Windows Server 2008, 2012,

2016 Installation and

Configuration

Windows OS 10, 8, 7, XP

Installation And configuration

Azure and AWS IAM support

EDUCATION

Graduation/Economics
NORTH GUJARAT
UNIVESITY 2003 - 2006

Diploma/Hardware and Networking
Jetking, Ahmedabad
2007 - 2009

RESUME

IT Support in windows server, Active Directory, SCCM systems seeks to bring his 9-year experience and all-around expertise on-board Future Tech Systems. I enjoy helping customers resolve technical issues with their devices. I have provided IT support for computer systems, software, hardware, and new feature upgrades.

EXPERIENC

Effective Teleservices Pvt Ltd. Channi Baroda (E Tech)

System Administrator   30/6/2018-7/12/2018

Configuring and managing Windows 2012 Servers Active Directory, DHCP, DNS, and GPO.
Configuring and managing the Security Policy and Group Policy to prevent the misuse of system & network resources.
Responsible for configuring & troubleshooting email Clients. - OUTLOOK.
Support in SCCM -Configuration Manager, Microsoft Endpoint Configuration Manager, *Configuration Manager and Windows As a service*
Providing 24/7 support at customer site & Remote Location also.
Daily, weekly and monthly backup of system critical database and user's folders. Solving problems of hardware, application software's, Network, printers.
Following the helpdesk ticketing process for any issue reported.
Implemented procedures for operation and overall administration of IIS web servers.
Supported technical team members in troubleshooting and resolution of all IIS application problems.

Tech Mahindra Pvt Ltd

Windows server and L2 support   20/11/2017-31/5/2018

Configuration and troubleshooting the Server system.
File and folder Permission for Authenticated Users in servers.
LANDesk management suite 8.1 server. Security windows patch deployment from server and query creation in LANDesk Group and users creation in Active Directory; creation of OU; group policy.
Administrating and troubleshooting 2008 R2 server.
Managing user accounts and giving share & security level permissions. Responsible to install, set up, maintain network and also configure the peripherals,

Esperic IT Solutions

Windows server support and project coordinator   4/2/2015-15/11/2017

Responsible for maintaining the Backup network, hardware, software file on a regular basis accordingly as per the company policies
Timely analyze whether any repairs or replacements is needed. Responsible for configuring and troubleshooting Cisco switch. Managing data, server & creating new users account
Responsible for troubleshooting Microsoft windows issues.
Responsible for configure & troubleshooting Microsoft outlook accounts.
Monitoring complete network & providing network statistics

IBM Pvt Ltd   (Payroll: IMSI Global Pvt Ltd)

Remote Support Engineer-Adani project   18/11/2013-13/10/2014

Identifies, diagnoses, and resolves level one problems for users of the mainframe, personal Computer software and Application and   networking new computer technology
Managing Adani central IT service desk (IBM Maximo & ITS Tools).
Technical support to Adani End user (SAP client, Lotus & Outlook, Other applications.) Network Management.
Managing Remote support to all Adani project.

CMS Info system

Technical Support Engineer, bmc & Adani project 1/9/2012-15/11/2013

 Managing technical support team which is responsible for infrastructure services on Microsoft Windows technology.

Troubleshooting Active directory replication problems, Active Directory group and Users management.

Implementation and administration of DHCP and DNS, Installation and maintenance of Windows 2003.

BMC CAT technical support project 2012

BMC CAT technical support project 2013

Jay InfoTech (GIPL)

Jr Programmer office   1/3/2010-21/4/2011

Ether Linksys fast Wireless AP+ Cable/DSL Router Wi-Fi and 4 point switch I have work from 802.11b Standard protocol in 11Mbps network handle.

I have creating Ad Hoc wireless network and configuration managing and maintaining the Servers, PC's, Switches.

Configuring, Managing and Maintaining Networking Equipment's Installed and configured DHCP Client/Serve