Kailash Pal

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| **OBJECTIVE** | Looking for a challenging position of responsibilities that would allow me to utilize my education and skills in an organization, where I would be deserved for my further growing and learning process. To secure a promising position that offers both a challenge and good opportunity for growth and job satisfaction. |

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| **WORK**  **EXPERIENCE** | 06/2020 - Present  **Network Engineer, Naapbooks Private Limited, Ahmedabad, GJ**  Responsibilities:   * Network Printer Installation & troubleshooting * Email account creation and modification in G-Suite. * Perform Data backup & outlook mail backup. * Hardware troubleshooting * Windows and Linux installation & troubleshooting * Inventory Management * Configured open source Zimbra mail in Cent OS 7. * SQL server and SSMS installation. * Network Troubleshooting * Creating Email accounts on Zimbra mail. * Manually Configuration mail in Outlook and Mozilla Thunderbird. * Monitor performance and ensure system availability and reliability. * Providing access of biometric to the employees. * Software installation in Linux and Windows. * Liaise with vendors and other IT personnel for problem resolution.   08/2019 – 10/2019  **IT Consultant, CMS IT Services Pvt Ltd, Ahmedabad, GJ**  Responsibilities:   * PAYROLL PROJECT, INDIGO * Support for printer * Outlook configuration & troubleshooting * Hardware and network troubleshooting * Network printer installation& troubleshooting   08/2018 – 08/2019  **Desktop Support Engineer, Statart Technologies, Ahmedabad, GJ**  Responsibilities:   * Centre Coordinator. * Troubleshoot technical problems related to hardware and Internet. * Software Installation. * OS installation. * OS troubleshooting. |

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| **EDUCATION**  **&**  **CERTIFICATIONS** | Pursuing  **Windows System Admin**,  Udemy  September 2020  **Linux System Admin**,  Udemy  January 2020  **CCNA (Routing & Switching)**,  RST Forum  2017 - 2018  **Hardware & Networking**,  Jetking Institute  2015  **SSC,**  Gujarat Secondary Education Board, Gandhinagar |

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| **ADDITIONAL**  **SKILLS** | * Assembling and Disassembling the laptop and PC * Troubleshooting PC and laptop * Network printer installation & troubleshooting * Manually Outlook configuration & troubleshooting * LAN troubleshooting * Installation of windows and Linux * Designing IP addressing scheme using subnets * VLAN configuration * VTP Configuration * Assigning of IP addresses to VLAN * Inter VLAN Routing * OS troubleshooting * Telnet Configuration * Basics of Linux * Zimbra mail Configuration in Linux. * Software installation in Linux & Windows. * G- Suite * Add users in linux * Change file permissions * VI editor * Knowledge Linux file system |

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| **Personal Details** | * Name- Kailash Pal * Date of Birth- 18th July, 1998 * Place of birth- Delhi * Marital Status- Unmarried |