

Abhishek Nayak

C-6, Kamlapark Society, Delhi Public School Road,
Bopal, Ahmedabad, Gujarat, India – 380058.

Contact Number: +918866158846

E-mail: abhisn96@gmail.com



Career Summary

Professional IT Administrator + Trainer with global IT certifications like MCSE, MCSA, MCT, MCP, RHCE, RHCVA & RHCSA; 3+ years of experience in various industries like manufacturing, managed service provider and educational institutions.

Work Experience & Responsibilities

System Engineer at Sterlite Technologies Ltd – Ahmedabad.

Duration: October-2018 to January-2019

- Fully support, configure, maintain and upgrade networks and in house servers
- Install and integrate new server hardware and applications.
- Administration and management of Firewall & VPN.
- Support and administer third-party applications
- Covering all aspects of firewall administration such as hardware, operating system, encryption, VPN, day-to- operations of firewall rule sets etc.
- Perform network security design and integration
- Ensure network security and connectivity
- Monitor network performance (availability, utilization, throughput, goodput, and latency) and test for weaknesses.
- Set up user accounts, permissions and passwords
- Resolve problems reported by end user
- Define network policies and procedures
- Resolve the majority of configuration-related issues.
- AAA/Radius Management Expert and Provide network and host based security, incident response, firewall and VPN.
- Assist in the development of guidelines and procedures for administration and security best Practices.
- Research and make recommendations on server system administration
- Understanding and implementation of network traffic analysis, remote access methods and systems.

System Consultant at MokshTech Global Outsourcing Services – Ahmedabad.

Duration: May-2018 to October-2018

- Server Support for 1000+ Servers across 50+ New Zealand based clients globally with VMware, Hyper-V, Microsoft Windows Server 2008/2012, Linux
- Entire IT Infrastructure management through Kaseya (IT Management and Monitoring Solution)
- Management of customer's issues/tickets through ConnectWise and provides L1,L2,L3 Support for customer's escalated issues
- Implementation of new Technologies and upgrades, handles customer's project, gives viable solutions when needed
- Managing Virtual Servers using VMWare, Hyper-V, SCVMM, Redhat Virtualization etc...
- Administration of Active Directory, AD Replication, RODC, Domain Trust Relationships, Group Policies like Password policies, Software Restriction, User login/lockout policy, DFS, DHCP, DNS, WSUS, File Server, iSCSI, IIS (Web), Install and Remove applications through PowerShell script etc...
- Managed Azure Active Directory, Exchange Online, Skype for Business Online, Microsoft Team etc...
- Managed Office365
- Installed Microsoft SQL Server 2012/2014
- Configured FailOver Cluster of Hyper-V and File Servers.
- Daily server monitoring through policies and events.
- Created Secured Shared Folder with Users, Group and Other permissions.
- Backup of the VMs and Servers through Veeam backup and Replication V9.5 solution and Shadow Protect.
- Schedule preventive maintenance activities and send change request to the respective team.
- Servers' disk space management, CPU and Memory Utilization management and fine tuning of the Servers, patch management, Sophos Endpoint Protection management.

Server Engineer at Honda Motorcycle and Scooter India Pvt. Ltd. – Manufacturing Plant

Payroll: AppsTech Solution & work for NTT Communications – Japan)

Duration: January-2018 to April-2018

- Managed daily datacenter operations
- Managed VMWare ESXi virtual server on HP Proliant DL380-Gen 9
- Managed Microsoft Windows Server 2008 R2
- Managed Active Directory (ADC), DHCP, DNS, File Server, Honda's own application server, Printer, Group policies, Antivirus Server (McAfee), WSUS, vCenter and IBM Lotus server.
- Checked servers events and take action if any critical error found
- Managed Cisco C4507R+E core switch and Cisco C2960X switches
- Monitor all servers, network devices through Whatsup Gold.
- Registered OEM support call log to (VMWare, HP and Microsoft)
- Monitor and Troubleshoot configured Daily Task Scheduler
- Monitor all servers backup through Symantec NetBackup 7.7 and replace tapes from Tape Library
- Allow and Deny MAC addresses into DHCP Server
- Monitor SAN Storage and prepare utilization report
- Provide shared storage drive to user with Quota Limitation and File Screening policies.
- Restore user's deleted data from Symantec NetBackup and Tape Library.

Technical Head at SHRI IT INSTITUTE (Authorized Training Partner of Microsoft & Redhat)

Duration: June-2016 to December-2017

- Provide Training to Students and Corporate IT Professionals
- Research and Development about New Technologies and Certification
- Take live Workshops and Seminars in School & Colleges
- Give Training for International Exams
- Give Training for Interview Skills & Personality Development
- Search IT Companies and Place Pass-Out Students
- Configuring & Deploying LAB Environment for all Batch like MCSA, MCSE, CCNA, CCNP, RHCE, RHCVA, CEH, CheckPoint, SharePoint, Exchange Server, Azure, Office 365 etc...
- Provided MCSA, CCNA, RHCE & VMWare training to Hitachi, Honda, Microlink, JBM & Inbisco India Pvt. Ltd. company's IT staff.
- Troubleshoot Computers, Servers, Networks and Printer related issues.

Educational Qualification

Bsc. Computer Science

Kalinga University – Raipur, Chhatisgarh.

Duration: 2013 to 2016

IT International Certifications

- **MCSE : Microsoft Certified Solutions Expert**
(Certificate No.: G895-5792)
- **MCSA : Microsoft Certified Solutions Associate**
(Certificate No.: F759-0186)
- **MCT : Microsoft Certified Trainer**
(Certificate No.: G243-0251)
- **RHCE : Redhat Certified Engineer**
(Certificate No.: 150-078-665)
- **RHCVA : Redhat Certified Specialist in Virtualization**
(Certificate No.: 150-078-665)

Personal Details

- Date of Birth : 16th May 1996
- Marital Status : Married
- Blood Group : B+
- Language Known : English, Hindi, Gujarati
- Nationality : Indian
- AADHAR CARD No. : 6089 0674 6097
- PAN : AXIPN9791L
- Passport Number: Z4416333
- Hobbies : Movies, Music, Games, Driving and Learning New Technologies

Thanks and Regards

(Abhishek Nayak)