## ABHIK YOGESHBHAI BHATT

## 61 SANGITA APPARTMENT, NEAR AKOTA SATADIUM

**AKOTA, VADODARA Pin- 390020**

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* Seeking **Challenging career** in IT Sector to get a position of responsibility. To be a part of professionally managed Organization with scope for an Opportunity for learning, **Customer Satisfaction**, excellence and continues improvement coupled with growth and individual development, in the area of Application Development & Networking to utilize the technical, interpersonal and leadership skills in achieving the Desired targets. Using my technical knowledge and skills and efficiency and commit myself for achieving organizational objectives with the team effort and my positive attitude and performance.

**OVERVIEW**

* A dynamic professional with 10+ years of experience in Technology Operations, Information Technology, Managing IT across the Enterprise with vast experience ranging from System and Network Infrastructure,..
* Knowledge & Proficiency in Microsoft Excel, Word, Outlook
* Provide support and trouble resolution to internal & external users via phone & email.

**FUNCTIONAL Experience**

**Networking**

* Setting up and managing Local and Wide Area Networks (LAN, WAN) to maintain maximum network uptime.
* Handling Networking & Database Administration with technical expertise in the implementation, operations and support functions using IT as a tool.
* Monitoring network maintenance activities and ensuring prompt troubleshooting of network problems, to achieve maximum network uptime.
* Managing IP allocation & ensuring minimal downtime of machines, configuring servers for fault tolerance with User Security and Disk Space Management to optimize the server utilization.

**System Analysis**

* Coordinating System/ Requirement Analysis for understanding client {internal/ external} business processes and mapping them to required framework standards.
* Installing servers, MS windows, network services, Active Directory, workstations and peripherals.
* Suggesting appropriate as well as technology-based solutions for enhancing functional efficiency of the organization and achieving business excellence.
* Interacting and building relationships with clients for addressing challenging issues.

## Technical Support

* Troubleshooting database systems that contain critical data for the organization.
* Addressing performance bottlenecks and ensuring maximum uptime.
* Conducting systems diagnostics, troubleshooting, analysing network performance, system slowdowns and ascertaining reasons for the encountered bottlenecks.
* handling for server like linux server 6,7,8 server 2012,2016, network level 1,2

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| **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** | **Highlights of IT Skills** | **\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |

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| * Identifying issues and * Solved problems * Windows OS,antivirus Updating systems * Installing new and upgraded hardware and software * Linux server administration | Troubleshooting computers and basic hardware & networks problem  Management Documenting system  network switch configuration | * Good communication * Daily work update * Ticket SLA management * vendor communication * server management * network managemen |

**ORGANISATIONAL PURVIEW**

* Desktop support engineer in reliance industry ltd in Vadodara (microlink solutions pvt ltd)

22 June 2019 to 30 June 2020

* Desktops support Engineer in Zydus cadila (progressive InfoTech Pvt Ltd) 12 April 2018 to 25 march 2019
* Desktop support Engineer in Grasim industries pvt ltd (Cms it service pvt ltd) 22 Feb 2017 to 12 April 2018.
* Desktop support Engineer L2 in UPL (IMSI India PVT LTD) 18 May 2016 to 21 Feb 2017
* System Administrator cum Desktop Support Engineer in Oriental Manufacture pvt ltd (tech India pvt ltd) 16 Oct 2013 to 17 APR 2016
* Network Engineer in meridian info tech 15 Jun 2010 to 15 Sep. 2013
* hardware Engineer in bhagvati information technology 1 Jun 2008 to 5 Jun 2010

**EDUCATIONAL QUALIFICATION**

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| Diploma in computer engineering | Gujarat University | Ibrahim Bawany Technical Institute of Collage | 72.14 % |
| High secondary school examination (H.S.C.) | Gujarat High secondary school Board | Kelavani trust vidhyalaya | 55% |
| Secondary School Examination(S.S.C.) | Gujarat secondary school Board | Kelavani Trust Vidhyalaya | 50.05% |

**CERTIFICATION/TRAININGS**

**MCSA**  : Microsoft Certified system administrator (Windows 2008,2012,server) “forms IANT Institute

**CCNA:** Cisco certified network associate (version 200-301) from Baroda institute of technology"

**Linux**: Linux server administration " from Baroda institute of technology"

**Strengths**  
-Confident in accomplishing any new project.   
-Can complete a task within stipulated time.   
-Can provide ingenious solutions to a problem.   
-Can lead a team from the forefront.   
-Can utilize the available resources as much as possible.   
-Glad to face new challenges.   
-Communication Skills required acquiring desired results.   
-Hardworking.

**Goals**  
-Improve the quality of a work.   
-Complete a work within stipulated time.   
-Ensure a steady growth of a company.

**PERSONAL DETAILS:**

Date of Birth : 11-10-1984

Languages known : English, Hindi.gujarati

Hobbies : traveling, Reading and listening to music.

# Skills: Quick learning, strong analytical and interpersonal skills, with sheer

# Dedication to take up the challenges confidently with a professional

# Expectation Salary

Salary + Allowances + Accommodation (if provided or as per company norms)

I hereby declare that all the above statements mentioned are true, complete & correct to the best of my knowledge & belief.

**Thanking you, yours faithfully**

**Abhik Bhatt**