

SHAILESH SUHAGIYA

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Bhadaj Gam ,
Ahmedabad, Gujrat.

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CAREER OBJECTIVE

Seeking a Position to Utilize My Skills & Abilities In The Organization That Offers Professional Growth While Being Resourceful, Innovative and Flexible.

TECHNICAL QUALIFICATION

- ❖ BscIT
- ❖ **Jetking** Certified Hardware and Networking Engineering Plus(**MNE+**) from Jetking Junagadh

HARDWARE TECHNOLOGIES & OPERATING SYSTEM MANAGEMENT

- Troubleshoot Hardware, Software and Networking Related Problems.
- Desktop support ,Printer support.
- Windows Operating Systems (Windows XP, Win7, Win8, Win10)
- Remote Desktop
- Networking [LAN,MAN,WAN]
- TCP/IP Configuration
- Outlook Configuration

PROFESSIONAL EXPERIENCE

1

Organization : Next Education India Pvt Ltd.
Duration : Dec 2016 to Nov 2018
Designation : Technical Support Engineer
Location : Ahmedabad (Gujarat)

2

Organization : Anand Niketan Group Of Schools.
Duration : Nov 2018 To Present...
Designation : Admin (IT dept.)
Location : Ahmedabad (Gujarat).

Roles & Responsibilities

- ❖ Assisted customers in IT-related issues such as the installation of software programs, proper registration of PC or network device in the software's network, operational matters, and problems with the functioning of hardware.
- ❖ Windows OS Installing and all drivers & Software installation ,

- ❖ Managing in Cyberrom firewall and network security for active portal.
- ❖ Troubleshooting in printer regarding to cartridge problem and connection and sharing to the network in printer.
- ❖ LAN Cable Wiring,Crimping,Router configuration,
- ❖ CCTV IP Camera configuration and Reporting\Managing all And Camera DVR check and Online Device,
- ❖ Resolving the Problem Remotely Through Net Meeting and Also Telephonic Support.
- ❖ Software Support (Online attendance system. Vidhyalaya software.CCTV ivms4200)
- ❖ Managing server (2003,2016)
- ❖ Any Network Related Issues Resolving (Lan,Man,Wan)

Academic Qualification

- Bachelor of Science information technology with percentage **64%** in the year 2016 from Shastri Swami Shree Dharmajivandasji Institute of Information Technology .Junagadh
- HSC with percentage **61%** in the year 2013 from Sharda Higher Secondary School ,Ahmedabad.
- SSC with percentage of **58%** in the year 2011 from Swaminarayan Vidhyalay High School, Fatsar

Hobbies & Others

- ❖ Play cricket ,
- ❖ Creative Photography,
- ❖ Net surfing.

● Others Qualities :

- ❖ Travelling experience and Ready to travell across India at any time
- ❖ Language Known Gujarati English & Hindi.
- ❖ Well behavior and coordinating with Customers , Other Vendors, and Service Providers.

Personal Information

Father's Name : Vrajlal Parshotam Suhagiya
 Date of Birth : 8th Dec 1994
 Nationality : Indian
 Marital Status : Married
 Gender : Male
 Language Known : Gujarati English & Hindi.

CONCLUSION

I hope that you will consider my application & call me for interview, if I am selected for this post, I will obey my duty honestly...

Thank You

YOURS FAITHFULLY

Shailesh Suhagiya