

RESUME



RASHTRA SHARMA

Contact #:+9833028027

Email ID: rashtra.sharma870@gmail.com

Career Objective: -----

- To seek a challenging & responsible position where I can contribute the best of my skills.
- To seek knowledge in the field of Information Technology to its extent.

Experience Summary: -----

- Total 7.7+ years of experience in IT Industry with proficiency in supporting and desktop solution. Current assignment is with Angel broking Ltd.

Professional Trainings: -----

- Completed training of **Active Directory** in 2019
- Completed training of **MCSA Completed** in 2019
- Completed **MSITP Certified**.

Academia: -----

Qualification	University
MCA (Appearing 3 rd Year 2019)	
TYBCOM	Mumbai University
HSC	Maharashtra Board
SSC	Maharashtra Board

Professional Experience: -----

- **Currently Working Angel Broking Ltd. As a System Engineer from Feb 2016 to till date.**
- Worked In FIS Global as as IT- Executive Since June 2015 to February 2016
- Worked In Navjeevan Equity Broking Private Limited Jan 2013 to April 2014
- Worked in Micro link Info net Pvt Ltd. (date 5th May 2011 to December 2013)

TECHNICAL SUMMARY

Application	Odin , Omnisys ,Now Stock trading , Odin diet,Speedpro starter ,Falcon & LD software,
Operating Systems	Windows 98/XP, Windows 7, 8 and 10
Windows Server	Windows 2008 and 2008 R2 2012 R2 Server & Windows 2016

Professional Knowledge -----

- Microsoft Windows 2008, 2012R2 (Installing, configuring, Administering & troubleshooting)
- User accounts/group creation and granting access to specific groups/users
- Installation, Configuration and Administration of AD, DNS Server and DHCP Server
- Active Directory Management: Windows ID Creation/Modification /Deletion.
- Complete Server Migration from win 2003 to win 2012
- Managing user's accounts, file & folder permissions on windows 2008/2012 server.
- Co-coordinating with vendors for H/W part replacements.
- Creation of groups & OUs as per the process requirement.
- Providing access to the shared folders after necessary approval.
- Creation/Deletion of folders on servers as well as providing access to the users on folders.
- Preparing daily reports of backup/disk utilization/server checklist.
- Installation of security/antivirus/windows patches on servers and sent to Infuse for clearance.
- Perform PC/Printer setup configuration and troubleshooting. PC building, repair and maintenance.
- Maintaining Hardware inventory related to the peripherals.
- Providing application support like Ms-Office and various Customize applications.

PROFESSIONAL EXPERIENCE

Present Working Angel broking ltd. (February 2016 - Present)

Profile:-Sr. Engineer.

Core Hand Experience: -----

- Install, upgrade, support and troubleshoot Windows OS, authorized desktop applications, hardware, and peripheral equipment.
- Given application support as per Request Speed pro starter Trading software. (Odin diet Application)
- Handling the Query and Resolving Issue of Clients & Sub broker using Trading software.
- Take the Odin master file and falcon master
- Resolve the Issue, diet & Speed Pro starter.
- Maintaining all records of Assets i.e. Laptops, tablet device and Data cards.
- Helping to configure wireless device i.e. Laptop & Tablet Phone.
- Providing customers L1 & L2 remote hand services as per request
- Firewalls of Cyber roam
- Good knowledge of LAN Troubleshooting & Crimping
- Configuration setting back office troubleshooting
- Installation of software's on computers with the help of remote installation tools
- Carrying out Computer Hardware solution.
- Maintaining Hardware inventory related to the peripherals.
- Providing application support like Ms-Office, Outlook and various Customize applications.
- Handling more than 100+ computers & users in windows 7 & windows 10. Environments.
- Coordinate and execute preventative maintenance and remedial repairs on computers, laptops, printers, and peripherals.
- Monitor, operate, manage, troubleshoot, and restore service to terminal service clients, PCs, or notebooks with authorized access to network.
- Installing Printer & Basic software
- Configuration setting back office troubleshooting
- Creating All Servers CPU - Memory Utilization, Disk Space Reports.
- Publishing applications and assigning rights to users.
- Downloading and updating latest Windows Security Patches.

- Responding to the tickets logged in ticketing tool for resolution within SLA.
- Installation of software's on computers with the help of remote installation tools.
- Responsible for Maintaining Computers of all configurations.
- Carrying out Computer Hardware solution.
- Assembling of machines and related peripherals.
- Presently Handling Borivali branch.

Organization: - Micro link Info Net Pvt Ltd -----

Job Profile: - Resident Engineer

- Installing Windows XP, Windows7
- Assembling & troubleshooting the system
- Configuring Microsoft Outlook
- Installing Printer & Basic software
- Troubleshooting all Desktop related problem
- Troubleshooting Laptop and Desktop issues
- Good knowledge of LAN Troubleshooting & Crimping
- Configuration setting back office troubleshooting

Personal Details: -----

Residential Address: Room No.5, Vellu Anna, Maqbul compound, Near Police Chauki Goan devi road Poiser Kandivali East Mumbai 400101.

Date of Birth: 11th July 1985

Marital Status: Married

Languages known: English, Hindi and Marathi, Maithili.

Nationality: Indian

Valid Passport Yes valid till: 25th November 2023

Hobbies& Interest Listing News channel & Travailing.

Contact No: +919833028027

E-mail ID: rashtra.sharma870@gmail.com

I hereby declare that all the information provided above is true to the best of my knowledge and I Take responsibility of any misrepresentation.

Date: _____

Place: _____

(RASHTRA SHARMA)