**CURRICULUM VITE**

**Name: Sunil Punabhai Marand**

**Contact No: +91 9712311836**

**E-mail**: Sunilahir55@gmail.com

##### CAREER OBJECTIVE

* To obtain Experience & Due Abilities in the field of IT Analyst(Asset Management & Quality management) through Continuous Learning, Hard work, Dedication, Commitment to Responsibility & Accepting challenging Assignments in the Carrier, to work in an Organization, which Believes in Continuous Improvement and Innovation that Stimulates my Growth and Utilizes Experience.

##### Employment Status:

|  |  |  |  |
| --- | --- | --- | --- |
| From | **To** | **Name of the Company** | **Designation** |
| **Aug’19** | Till Now | integrated systems management inc. | System Administrator |
| **Oct’17** | Aug’19 | Cryptograph technology (IBM Project Welspun Group) | Technical Support Engineer |
| **Dec’16** | Oct’17 | Acute informatics pvt ltd (Wipro Project in Suzlon group) | Desktop Support Engineer L2 |
|  |  |  |  |
| **Apr’15** | Sep’16 | Satec Envire Engineering (India)Pvt Ltd. | IT Executive |

##### Work Experience:

* ***Integrated system management Inc***
* **Company : *Integrated system management Inc***

9th Floor, Aakruti Complex,

Nr.Stadium Five Cross Road,

Navrangpura, Ahmedabad, Gujarat 380009

##### Designation : System Administrator

**Time Period : (Aug’19 – Till Now)**

**Company Profile:**

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| ISM, Inc. provides innovative IT solutions and services that help enterprise companies become more competitive. With deep roots in manufacturing, distribution, healthcare, and finance, we bring a wealth of experience to the businesses we serve. Our customer-focused approach has earned the trust of clients across the globe. ISM, Inc.’s offerings include custom app development, enterprise mobility, cloud computing, e-commerce solutions, Microsoft solutions, business intelligence (BI) & data analytics, systems integration, custom software development, testing and quality assurance, and IT infrastructure. |

**Role & Responsibility:**

* Building, configuring, patching, upgrading, and troubleshooting of physical and virtual Windows servers (rack mounts/blades, and VMs)
* Manage google cloud server.
* Working on Azure power BI.
* Taking care of backup, off-site tape storage
* Performs day-to-day maintenance and installation of server, network equipment, virtual machines, messaging, backups, and storage
* Develop and maintain detailed maintenance and contingency plans and documentation for server infrastructure
* Develop and maintain detailed maintenance and contingency plans and documentation for server infrastructure
* Ensured that all tickets and phone calls are handled within appropriate service level agreement time frames.
* Created virtual machines for test environment using VMware
* Performed system maintenance duties such as system backups and file restoration from both disk and tape backups.
* Using NAS backup storage for server backup and server maintenance.
* Support of the global TFS team with concepts and templates on new IT technologies to get optimum system performance
* Create and maintain AD environment management documentation on as as-necessary basis
* Perform Active Directory Services administration and management to include design, cleanup and routine maintenance and configuration
* Knowledge and troubleshooting skills for Group Policy on local workstations and servers
* Assigned group, file level permissions in Active Directory
* Provide VoIP support, VoIP server backup, VoIP configuration.
* Asset inventory management. (Servers, License, Network equipment, IMAC)
* Working on o365 Admin consol.
* O365 Administrator role.
* In o365 online mailbox migration download user pst backup mail forward.
* Using SonicWALL firewall and taking backup once time in month.
* VPN configured installation in client machine.
* Knowledge of DNS, Kerberos, and Windows Authentication, to include authentication with other technologies for Single Sign-On
* Knowledge in AD architecture and infrastructure (LDAP, Directory Replication, group policy, security, schema changes, etc.)
* ***Cryptograph Technology***

**Company : Cryptograph Technology**

Opp to HSR Layout Police Station, #87,

27th Main Rd, 1st Sector, HSR Layout,

Bengaluru, Karnataka 560102, India.

##### Designation : Technical support engineer

**Time Period : (Oct’17 – Aug’19)**

**Company Profile:**

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| --- |
| A cryptograph technology is a trusted name when it comes to offering reliable end-to-end IT solutions to overcome a variety of business challenges. We are looked upon as market drivers in Artificial Intelligence, IoT and Big Data with expertise in Advanced Mobility and Cloud Capability. Cryptograph specializes in understanding and defining strategies for the right mix of digital capabilities across a business landscape. From innovation to execution, we engage to resolve all business challenges and needs. |

**Role & Responsibility:**

* As a technical support providing support for LAN management, switch installation and configuration, server installation and configuration, Active directory, Outlook configuration, Symantec endpoint sever.
* Provide support to end users relating to hardware and software, computer applications, LAN components and peripherals
* Carry out on-site analysis, identification, and resolution of difficult desktop problems for end users
* Install, test, maintain and troubleshoot end user workstations and interrelated hardware and software.
* Recommend and apply solutions, including on-site repair for remote users
* Provide End-user technological support for computer and LAN related issues.

* Handling routine desktop support issues, which include installing and re-installing Operating Systems (OS) and applications, configuring devices, MS-Office, MS-Outlook, and Acrobat Reader, among others.
* Providing L1 network support which includes configuring IPs and basic handling of switches, among others.
* Troubleshooting network connectivity (LAN) issues.
* Installing desktop and hardware such as CD-ROM, and soundcards, among others.
* Providing anti-virus support.
* Configuring print devices (network and local) on desktops.
* Communicating directly with customers on phone and via emails to address their issues.
* Escalating relevant customer issues to the technical specialists and ensuring speedy resolution of the issues.
* Scheduling and attending periodic service review meetings with customers to identify gaps and resolve support issues.
* To install, configure Video Conferencing device and Presentation in Senior User’s Meetings
* ***Acute Informatics pvt ltd***

**Company :**203, Atlanta Tower, Gulbai Tekra, Ahmedabad, Gujarat 380006

##### Designation : Desktop Support Engineer L2

**Time Period : (Dec’16-Oct’17)**

**Company Profile**

Acute Informatics Pvt. Ltd. is a CMMi Level 3 & ISO/IEC 27001:2013 certified organization, apt at delivering enterprise solutions & services which is conducive for organizations to stay ahead in today’s crowded competitive landscape. It’s off-the-shelf products & systems integration skills provides a precise concoction of delivering expeditious far-reaching IT solutions which helps organizations in addressing critical business requirements with distinguished ease. Acute’s IT Solutions helps organizations in improving it’s operational efficiency, drive innovation, and minimize costs. Acute helps organizations in realizing it’s vision by providing cost-effective yet best-of-breed IT solutions. One of our latest offering is the most advanced stage Platform Independent Core Banking Solution. The technology will match the modern banking practices while helping banks connect their branches online with great ease

**Role & Responsibility:**

* Install, upgrade, support and troubleshoot Windows OS, authorized desktop applications, hardware, and peripheral equipment.
* Coordinate and execute preventative maintenance and remedial repairs on computers, laptops, printers, and peripherals.
* Return defective equipment to maintenance inventory, document customer repairs, and maintain and restock parts inventory to maintain spare parts levels.
* Monitor, operate, manage, troubleshoot, and restore service to terminal service clients, PCs, or notebooks with authorized access to network.
* Prioritizing service tickets and providing support service to clients
* Resolving daily technical issues and providing desktop support
* Handling data network and server management, and testing network connections
* Installing, testing, and reviewing desktop software applications
* Testing workstations for smooth connectivity and ensuring proper functioning
* Training end users on functions of hardware and usage of new software applications.
* ***Satec Envire Engineering (India) Pvt Ltd***

**Company :**C - 102, 1st Floor, Waterford Building, CD Barfiwala Road, Juhu Lane, Andheri West, Mumbai, Maharashtra 400058

##### Designation : IT Executive

**Time Period : (Apr’15-Sep’16)**

**Company Profile**

Value Engineering, Quality Management, Expertise in Pre-Engineered Structures and Solar Infrastructure; make Satec Envir Engineering a turnkey solutions provider in the infrastructure space. As the next generation Infrastructure Company, Satec is committed to providing clean, low cost and sustainable energy solutions. To that end, Satec provides comprehensive EPC solutions in the Solar Power Space. Satec also provides pre-fabricated solar mounting structures, inverter and control rooms and transmission towers.

**Role & Responsibility:**

* Maintaining All Computer’s and CCTV Cameras.
* Maintaining Server-2003.
* Installation server-2003 and Configuration.
* Maintaining Network.
* Installation of OS and Formatting, upgrading.
* Outlook Configuration.
* Outlook Troubleshooting.
* Installation of Printer and Network Printer.
* PC Assembling, hardware troubleshooting.
* Printer Repairing.
* Router Maintaining.
* Get PC in Domain

**EDUCATIONAL QUALIFICATION**

##### ACADEMICS

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Course | School / College | Board / University | **Month and Year Of Passing** | % of Marks |
| BCA | SRK Institute of management and computer | KSKVKU | 2016 | 5.97 SGPA |

**SECONDARY & HIGHER SECODARY EDUCATION**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Exam** | **School** | **Board** | **Year of Passing** | **Percentage** |
| H.S.C.(Science) | Shree hari Vidhya mandir | G.H.S.E.B | March-2012 | 69.99% |
| S.S.C | Shree hari Vidhya mandir | G.S.E.B | March-2010 | 58.46% |

**PERSIONAL DETAILS**

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| --- | --- |
| Current Address | “Plot Area , Village- Chandroda, Tahsil- Anjar Pin.370110 |
| Contact Number | +91 9712311836 |
| Date of Birth | 27/04/1995 |
| Gender | Male |
| Nationality | Indian |
| Marital Status | Single |
| E-mail | **Sunilahir55@gmail.com** |
| Known Languages | English, Hindi, Gujarati |
| Hobbies | Music, Cricket, Internet Surf, Travel |
| Strength | Positive attitude, Smart work, Good listener |

Yours’ sincerely,

Sunil Marand.