fImage22109**Resume**

**Mandip Godeshwar -**

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**Objective**: To work with progressive and professional customer service oriented organization, where there is realization of an individual's abilities and skills with an emphasis on self-growth and organization's development.

**Summary:**

Overall 4+ Years of experience in Network and Desktop Field, 8 months in network filed engineer and 1.6 years in Desktop engineer.

**Work Experience (In Descending Orders):-**

* **Progressive InfoTech Pvt. Ltd as a Site Engineer (Working for client Zydus Wellness Ltd – Group of Zydus Cadila at S.G.Highway –Ahmedabad) – Since Apr’2018 to 2019**
* Prior to above working with Tech India Pvt. Ltd as Site Engineer (Working for client Cera Sanitary Tiles Co.), from Jun’17 to Apr’18.
* Prior to above working for Wipro Infotech as a Technical Support Engineer ( Level 2 ) from the period of Jun’10 to Jan’13 ( Working for client Vodafone India Ltd – Vodafone House – S.G.Highway – Ahmedabad )
* Prior to above work for BB.BTS doctor Pvt. Ltd as a Network Field engineer ( Working for client BSNL Ltd – Providing Broadband Service – In terms of Installation + Technical issue + Troubleshoots, etc. )

**Work Profile & Knowledge:-**

* Good knowledge of Configuration and troubleshoot of systems / applications on windows environment.
* Configuration and troubleshooting of MS outlook 2003 / 2007 / 2010 / 2013 / 2016.
* Attend calls of senior level 1 & 2 user's (e.g. CEO / HOD’s) for E-mails / Application / System configuration related issues.
* Windows-7 – 8 -10, Vista, XP with all clients system. Includes installation, security, fault finding and user administration and also Configuration of AVAYA Phone.
* Maintain of all Computers and equipment’s and solving all kind of Software and Hardware related problems and Printers troubleshooting.
* Installing & configuring software's -Oracle CRM, CCC, Citrix, Egain, and Nice Application.
* Installation and maintenance of machines. Updating of antivirus patches on the client systems.
* Critical and laptop user's supported.
* Good knowledge for Broadband Installation and troubleshoot of that

**Educational Qualification:-**

|  |  |  |  |
| --- | --- | --- | --- |
| **Standard** | **Institute** | **Year** | **Percentage** |
| Diploma In Computer HW & NW | Jetking | 2007-2009 | 76% |
| B A. | Gujarat University | 2004-2007 | 61.33% |
| XII | G.S.H.E.B | 2002-2004 | 67.33% |
| SSLC | G.S.E.B | 2001-2002 | 51.71% |

**Computer Skills:-**

**HARDWARE:** Computer Assembling Dissembling, General Troubleshooting, Monitor, Backup Utility, Disk Management.

**APPLICATION SOFETWARE INSTALLATION:** M-S Office, Tally, Anti-virus, Adobe-redder, Adobe-photo soap, PageMaker, Coral-draw, & Other Third party software.

**INSTALLATION & CONFIGURATION:** Windows 98, 2000, XP, Vista, 2003 Server, Linux, Windows-7

**NETWORKING:** Troubleshooting LAN, LAN Manage.

**SEVER APPLICATION:** File and Print, Check Server Performance, Domain ID creation rights etc,Macfee Safe boot Server Manage, Microsoft Exchange Mail ID Manage, Microsoft Office Communicator ID Manage.

**Additional Skills:-**

* M.C.P(Server 2003 & Windows-7) in 2010 Ahmedabad

**Strength:-**

* Honest about the Work & Organization
* Excited about to learn new thing always
* Punctual & Disciplinary candidate about timing and commitments
* Flexible to work as per organization requirements
* Positive about given task and responsibilities

**Personal Details:**

**Father's name** : Chnadrakant Godeshwar

**Date of Birth** : 05-06-1987 **Sex**  : Male **Marital Status** : Single **Nationality**  : Indian **Languages Known** : English, Hindi and Gujarati **Languages to write** : English, Hindi and Gujarati. **Hobbies**  : Listening to Music, Visit of Historical place.

**Address** : C/32,Hargovan park soc,Motera-road,Sabarmati,

Ahmedabad-380005,Gujarat, India.

Declaration**:**

I hereby declare that the above information is true to the best of my knowledge and belief.

**Place: Ahmedabad Yours Faithfully**

**Date : Mandip Godeshwar**