

RATHOD GAURAV
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CAREER OBJECTIVE

To achieve success through smart work,dedication,constant learning of new technologies for the growth of organization. Looking for a career in Information and Network Field.

EDUCATIONAL QUALIFICATIONS

Course	University/Board	Year of passing	Percentage
S.S.C	Gurukrupa High School (G.S.E.B)	2010	77.23%
Diploma in Electronics & Communication	Government Polytechnic – Ahmedabad (GTU)	2014	5.52 (C.G.P.A.)
B.E in Electronics & Communication	Hasmukh Goswami Collage of Engg. (GTU)	2017	6.58 (C.G.P.A.)

PROFESSIONAL SKILL

- Basic Configuration of Routing and switching, Cisco Switches, Cisco Routers
- Networking like LAN, switch to switch Network, LAN Troubleshooting Both side user and switch, WAN, IPv4, TCP IP, OSI Model, Subnetting, VLAN, HSRP, Trunking, VTP, STP.
- Knowledge of routing protocols like BGP, OSPF, IGRP, EIGRP, IS-IS.
- Configure network settings using DHCP, DNS.
- All types of desktop troubleshooting and Maintain desktop asset management
- Installing, Configuring and troubleshooting of windows OS.
- Email Clients configuration – MS outlook
- Installing and configuration of Antivirus software's
- Identifies, diagnoses and resolves level one problem for user of personal computer system and hardware, Internet and new computer technologies
- Identifies, diagnoses and resolves end-users network or local computer problems, PC Hardware problems and e-mail, internet and local-area network access problem

PROFESSIONAL EXPERIENCE

Desktop and Network support Engineer – Aster Network Pvt. Ltd February 2019 to May 2020

- Part of aster Network Team Under Pandit Deendayal Petroleum University (PDPU) at Raisan – Gandhinagar (Gujrat)
- Monitor and maintain the computer system and networks of an organization. LAN, WAN, VLAN, Troubleshooting Both side user and switch, IPv4 (subnetting, supernetting), TCP IP.
- Installing and configuring computer systems, diagnosing hardware and software faults and solve technical and application problems
- Help in resolving technical issues within different components of computer system, such as software, hardware, and other network-related IT related problems
- Crimping RJ45 & Punching I/O

Desktop Support Engineer – CMS IT Services Pvt. Ltd May 2020 to Till Present

- Part of CMS IT Services Team Under Vodafone House VOIS International at Prahladnagar – Ahmedabad (Gujrat)
- Working Experience on ITSM BMC Remedy Tools and maintain IT Tickets.
- Monitor the Performance of the computer system and address issue as they arise
- Managing Organization's customized OS computer as the client. Handling the large Corporate setup.
- Remote Desktop support
- Troubleshooting the hardware and software related issues

PROJECTS

- Diploma Final Year Project : Earthquake Detector
- B.E Final Year Project : Intelligent Ambulance With Automatic Traffic Control

PERSONAL PROFILE

Name: GAURAV RATHOD
Father's Name: Mr. Vasudevbhai Samjibhai Rathod
Date of Birth: 12 june 1995
Marital Status: Unmarried
Known Languages: Gujarati, English, Hindi
Hobbies & Interests: Music, swimming, cricket

CERTIFICATE COURSE

- Cisco Certified Network Associate (Routing & Switching) - 2018

DECLARATION

I do hereby declare that the above information about me is true to the best of my knowledge and I am responsible for the accuracy

Yours Sincerely
Gaurav Rathod