JIGNESH MODI

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Key Strengths

- ✓ Technical Support
- ✓ Team Management
- ✓ Best Practices

- ✓ Training & Development
- ✓ Proactive Client Support
- ✓ Strategic Planning
- ✓ Remote Support
- ✓ Server Suport
- ✓ Surveillance Systems

TECHNCAL SKILLS

Applications: MS Office/ Auto CAD 2014

Operating Systems: Windows XP / 7 / 8/8.1 / 10 Installations and Troubleshooting

Server: Installation and configuration of windows servers (2003 / 2008 / 2012 R2 / 2016 / 2019)

Installing DHCP, WDS, Active Directory

Computer Hardware: Assembling and Repairing Computers, Troubleshooting.

Networking: Enabling Network Connectivity At Large Places Like Hotels, Clubs, Hospitals, Grounds

WORK EXPERIENCE

IT Manager

G.H. Enterprises INC

Sep-2020 to Present

Working as an IT Manager, maintaining servers up time and networking equipment, routers, firewalls, switches, wireless cameras, all in one desktop computers and standard desktop computers, MacBook's, remote desktop support. Improvement in file sharing servers and replacement of hardware for better connectivity by communicating with vendors for the cost of replacement.

IT Support Executive

Rajasthan Patrika Pvt. Ltd

May-2019 to June-2020

Improved current systems with newer versions of hardware components for better work flow by gathering specifications, budgets, and cost of replacement. provisioned, configured, evaluated and optimized 2 Windows Server 2012 R2 Active Directory, WDS, LANs, with optical and broadband WANs with Dell Firewall. Provided minimum downtime for the media work and connectivity to HO

System Administrator

Cloud International LLP

May-2019 to May-2018

Installed windows Server 2012 R2 and installed WDS and file sharing for repairing computers.

Implemented ERP for better planning of resources, accurate reports, Bill of Material Making, remote support and on call support. CCTV installations and online or remote viewing. Biometrics installation and report generation.

Hardware / Network Engineer

Assign Computech

Oct-2016 to Apr-2018

Started my carrier here as field hardware and networking engineer, learned new things about computers, networking, surveillance systems, routers, firewalls. Visiting at client locations and solving their computers, network, surveillance systems related problems, making new computers by assembling different parts, handling vendors and clients, demonstration of products

CERTIFICATIONS

AUTOCAD 2015 ID #1XNTHX6XN8

IANT COMPLETION CERTIFICATE ID # GUJ-AS-16-07-0134

COMPTIA IT FUNDAMENTALS ID # LFJ3RLGN2KBEYGXL

STAR SECURE USER ID # STR17SCU0001624

STAR CYBER SECURE USER ID # STR17SCU00016248

COMPTIA CLOUD ESSENTIALS ID # 2REBDSWEY3Q4169S

COMPTIA NETWORK + ID # G6N8SDEHJLQ42TY7

ETHICAL HACKING EXPERT ID # STR18EHE00027749

CERTIFIED SECURE COMPUTER ID # USER ECC21256178706

RED HAT CERTIFIED SYSTEM ADMINISTRATOR ID # 170-152-698

NIELET (CCC) ID # AJ1404102081

EDUCATION

Studying B.E. Computer science Engineering at Amiraj College- 2^{nd} Year Completed CHNA Course at IANT with distinction Completed Diploma in Mechanical Engineering at Alpha College with 76.80 %

Completed SSC at Vanita Vishram with 60.8 %