Bhoumik Dave

**SYSTEM ADMISTRATOR (CCNA Certified 200-2003)**

|  |  |
| --- | --- |
|  |  |
|  | **davebhoumik25@gmail,com** |  | +91-8264988462//7984559242 |

BD

**profilE**

To acquire a challenging career with a company of goodwill and high profile in order to prove my skills and abilities and benefit the company through my experience.

As a professional I strive strenuously in order to achieve Excellence in the field of Information Technology.

I strive to apply my Professional finesse to contribute organization’s humanitarian endeavors.

**SKILL SET**

I Possess Extensive work experience of more than 2.5 **years** in the field of systems and Networking. Having exposure of client-server based OS, application implementation, network designing and troubleshooting. Used to implement LAN and CAN network topology also setting up various router configurations on different environments.

**TECHNICAL SKILLS**

|  |  |
| --- | --- |
| **Operating Systems** | LinuxWin2000, Win 2003, Win7, Win XP, Win Vista , Win 2008, Win 2010 2003/2008 server  |
| **Linux** | RedHat Linux |
| **Web Server** | 2003 and 2008 |
| **Network Devices** | Hub, Switch, Router, Cat-5, Cat-6, Coaxial, Wireless Devices. Also manage entire network infrastructure in a Data Center. To manage Fire wall (Cyberom), NAS (Backup device), Access point ubiquity. Polo alto Firewall Backup Routes Define [**PA-5280**](https://www.paloaltonetworks.com/content/pan/en_US/network-security/next-generation-firewall/pa-5200-series.html)  |

|  |  |
| --- | --- |
| INDIAApplication Support Engineer Janus Networks (Due to Covid-19 Finding Core Network Opportunity ) |  May 2020- Till date  |

**CCNA Certified and Working on Fortinet Firewall Audit Logs and VPN Troubleshooting**

**Work with International client and work with Barracuda Email Gateway Firewall**

**Cisco ASA: 3yrs and Websense Proxy:1 yrs**

**CUCM CISCO VOIP IP Phone and Load Balancing**

* Test and troubleshoot client equipment remotely and on-site
* SSL VPN and Janusnetwork Firewall
* Involved in build, migration and upgrade of Windows 7 and 10 client workstations.
* Monitor security risks and complete updates to minimize or avoid threats.
* Testing and release of system and security patches using WSUS.
* Install/Support client software including Adobe, Cherwell, MS Office 365, FileZilla, etc. on the workstation.
* Provided On-call/Remote support services on a priority basis maintaining an available sustained production environment.
* Developing business systems, network, and internet support to users in response to identified difficulties.
* Collate and collect problem and solution log for use by other technical support analysis.
* Manage users, groups, permissions, and roles for in Microsoft Active Directory for business users.
* Managing file and directory and share rights on Windows Servers while ensuring the confidential
* Preserve the evidence of the data maintained. maintain
* Responsible for RSA token assignment.
* Investigated issues reported by customers and dealers in a timely and efficient manner.
* Apply patches to servers as required.
* Manage Domain network.
* Printer, Scanner user management and related installation and resolve troubleshooting.

**Professional experience**

|  |  |
| --- | --- |
| INDIAIT Executive  RAO CONSULTANTS |  Jul 2019- Till date  |

* Test and troubleshoot client equipment remotely and on-site
* Involved in build, migration and upgrade of Windows 7 and 10 client workstations.
* Monitor security risks and complete updates to minimize or avoid threats.
* Testing and release of system and security patches using WSUS.
* Install/Support client software including Adobe, Cherwell, MS Office 365, FileZilla, etc. on the workstation.
* Provided On-call/Remote support services on a priority basis maintaining a highly available sustained production environment.
* Developing business systems, network and internet support to users in response to identified difficulties.
* Collate and collect problem and solution log for use by other technical support analysis.
* Manage users, groups, permissions and roles for in Microsoft Active Directory for business users.
* Managing file and directory and share rights on Windows Servers while ensuring the confidential
* Preserve the evidence of the data maintained.mentain
* Responsible for RSA token assignment.
* Investigated issues reported by customers and dealers in a timely and efficient manner.
* Apply patches to servers as required.
* Manage Domain network.
* Printer, Scanner user management and related installation and resolve troubleshooting.
* Fortigate Firewall Cisco ASA Firewall configuring policy management

|  |  |
| --- | --- |
| INDIATech India Pvt Ltd Customer Support Engineer  |  Jan 2019- JUL 2019  |

.

* Preserve, debug and regulate the utilization of the LAN, WANs, mainframe networks various workstations etc.
* Assess and configure the physical parts of the system, the networking applications and various other software applications.
* Carry out the functioning of the master system to check the potential and output of the systems and the networks.
* Correlate the evaluation and utilization of the systems within the network.
* Impart solutions for the problem areas coming up for all the network users**.**
* Fix, debug the errors occurring within the system.
* Find out which parts and devices need an up gradation and take necessary steps for the same.
* Execute the traffic coming up within the network and also within the software that performs the task of checking the system software.
* Make maximum utilization of the output of the server.
* Carry out the regular tasks of starting and shutting the network down.
* Preserve the evidence of the data maintained.
* Take a backup for all the data and also plan out functions to be carried out in case of an occurring disaster.
* Carry out trial and error operations and execute the steps taken for checking the quality and security of the network systems.
* Manage and check out the usage of emails as well as the total usage of the web along with the different software installed.
* Carry out shell scripting tasks etc.
* Coordinate and lead other staff within the team.
* Assign and manage User rights in NAS.
* Installing and manage User traffic in Access point.
* Configuring Shopos Firewall and system hardware support

|  |  |
| --- | --- |
| INDIAIT SUPPORT ENGINEER Multi Line Buisness Solustion |  Aug 2018- Jan 2019  |

.

* Conserve, fix all the errors and oversee the utilization of the various network factors like mainframe networks, computer workstations, peripheral devices, LAN etc.
* Analyze and fix the computer equipments, the software designed for the network, and various other software installed for different purposes.
* Carry out the functioning in order to check the performance of all the systems and also of the networks.
* Also, the operation to synchronize the access and use of the systems within the network.
* Provide assistance in terms of suitable solutions to the clients facing network issues.
* Configure, check, debug the errors occurring in the different types of equipment and application of the system.
* Take measures for up gradation of the existing devices.
* Execute the network traffic as well as the software devised for security and ensure that the performance of the server is fully utilized.
* Carry on the routine schedule of starting and closing down the network. Keep a check of the detailed records of control.
* Take data backups and plan out steps to be taken in case of emergent situations.
* Carry out testing of the system and also execute steps for the purpose of security and quality.
* Maintain the details of utilization either of the web, the software’s installed etc.
* Perform shell scripting tasks.

|  |  |
| --- | --- |
| **INDIA****Noc/Helpdesk Engineer** Dev information Technology  |  Dec 2015- Jan 2018  |

.

* To monitor MPLS Core Network
* Working as Desktop and NOC Helpdesk Engineer
* Troubleshooting of MPLS Backbone Network of TTSL PAN India Network
* Troubleshooting of Protocols Like BGP, OSPF, ISIS
* First level monitoring and troubleshooting the alerts/alarms generated by the DMS monitoring tool.
* Managing the Network all over India through Monitoring U2000, HPSM, IV serve,
* Performing Routing and planned critical activities including Router and Switch Upgradation

Provide L1, L2 support, Remote support, making MIS, coordination with user and Junior Engineer.
-Provide Software, Hardware and Network Support, as well as Operating System loads and organizational.

* Internet access for the LAN through Proxy setting.\
* Configuring Microsoft outlook for user and troubleshooting Mail Problem.
* Managing the Network all over India through Monitoring U2000, HPSM, IV serve
* Managing L2 and L3 Devices Cyberoam Router Proxy Server Websnse FortiGate managing Pan Networks

|  |  |  |  |
| --- | --- | --- | --- |
| **INDIA**

|  |  |
| --- | --- |
| **INDIA****Noc/Helpdesk Engineer Panache hub Pvt Ltd** Panacheahub pvt ltd  |  May 2020  |

.* To monitor MPLS Core Network
* Working as Desktop and NOC Helpdesk Engineer
* Troubleshooting of MPLS Backbone Network of TTSL PAN India Network
* Troubleshooting of Protocols Like BGP, OSPF, ISIS
* First level monitoring and troubleshooting the alerts/alarms generated by the DMS monitoring tool.
* Managing the Network all over India through Monitoring U2000, HPSM, IV serve,
* Performing Routing and planned critical activities including Router and Switch Upgradation

Provide L1, L2 support, Remote support, making MIS, coordination with user and Junior Engineer.-Provide Software, Hardware and Network Support, as well as Operating System loads and organizational. |  Dec 2015- Jan 2018  |

**PROFESSIONAL CERTIFICATION**

* Cisco Certified Network Associate (CCNA)
* Cyber security (Apnic)
* New implementation current Organization in office 365 portal for user security purpose we use last pass chrome extension which admin login we can manage 300 users password. For office 365

-

.

**EDUCATION & TRAINING**

|  |  |  |
| --- | --- | --- |
| ***Cu Shah Technical Institute*** * Diploma Computer science Engineering with 50% (2013-2016).
* H.S.C from CBSE with 50% (2012).
* S.S.C from CBSE CBSE 50% (2010).
* B.tect Computer science Pursuing (Dr Baba Saheb Ambedkar Uniersity)

 **CERTIFICATIONS**Formal Course in Linux Core & AdministrationCCNA, 2008 Server, Networking & Hardware,Network Cisco Router VPN Tunnel Concepts  |  |  |

**languages**

* English
* Hindi

References available upon request